

Sonja Birr

From: David Soeldner
Sent: Wednesday, November 30, 2016 2:53 PM
To: Sonja Birr
Subject: FW: Billing Dispute

Sonja,

Could you please also add this item to the agenda for the December meeting?

--Request for equipment rental fee waiver for Manitowoc Praisefest

Thanks,

Dave Soeldner | Alderman, District 8 | City of Manitowoc | 920-629-6444 | www.manitowoc.org

From: Kristy Stark [kristykay.stark@gmail.com]
Sent: Friday, October 21, 2016 2:35 PM
To: David Soeldner
Subject: Billing Dispute

Attn: Public Infrastructure Committee- Dave Soeldner

On Saturday, July 22 my husband and I hosted Manitowoc Praisefest (non-profit event) at Washington Park. Earlier in that week, I contact the City of Manitowoc about getting some traffic cones. I was told that they were going to be in the closet between the bathrooms. When we got to the park on Saturday morning, I attempted getting in that closet to no avail. I don't remember if the key was sticky or what happened, all I know is I was unable to get in that room to get the cones. I then thought that maybe it was the wrong closet so proceeded to check in the closet by the band stage and they weren't there either. I assumed that the cones weren't dropped off and never thought about them again.

Fast forward two and a half months to mid-October and I get an invoice in the mail for \$56.xx. I called the City of Manitowoc Parks Department and was told that they are unable to do anything about the charge and was advised to send you a memo.

I am disputing the bill that we received due to the fact that I could not find the cones and therefore they were not used. Please contact me via email or at 973-9282.

Regards,
Kristy Stark