

**CivicPlus**

302 South 4th St. Suite 500  
Manhattan, KS 66502  
US

**Quote #:****Date:****Expires On:**

Statement of Work

Q-84104-1

9/6/2024 12:14 PM

2/21/2025

**Client:**

City of Manitowoc, WI

**Bill To:**

MANITOWOC CITY, WISCONSIN

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Brian Scott		bscott@civicplus.com		Net 30

## Discount(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	CivicRec Year 1 Annual Fee Discount	Year 1 Annual Fee Discount
1.00	Accessibility Year 1 Annual Fee Discount	Year 1 Annual Fee Discount

## One-time(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	CivicRec Standard	Standard package -Project Coordination -Branded Public Portal -Help Center Access
2.00	CivicRec Virtual Training (Half Day Block)	Training (Virtual) - half day, up to 4 hours
1.00	CivicRec Virtual Consulting (Half Day Block)	Consulting (Virtual) - half day, up to 4 hours
1.00	Recreation Management External Processor Implementation - Forte	Includes setting CivicPlus Pay configuration, configuring CivicPlus products for accepting payments, advanced troubleshooting with our partner's support.
1.00	Memberships/Passes Import	Memberships/Passes Import
1.00	Future Facility Reservation Import	Future Facility Rentals Import

Recurring Service(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	Recreation Management GIS Integration	GIS Integration - Integrate with GIS software to continually provide updated address information into the new system. ArcGIS from ESRI is only option. We do not support other GIS options.
1.00	CivicRec Annual Fee	CivicRec Annual Fee
1.00	Recreation Management External Processor Annual Fee - Forte	Pay Maintenance and Support Annual Fee
1.00	CivicRec AudioEye Enterprise	AudioEye Enterprise for CivicRec

List Price - Initial Term Total	USD 27,788.00
Total Investment - Initial Term	USD 11,788.00
Annual Recurring Services (Subject to Uplift)	USD 13,950.00

Initial Term	12 Months
Initial Term Invoice Schedule	100% Invoiced upon Signature Date

Renewal Procedure	Automatic 1 year renewal term, unless 60 days notice provided prior to renewal date
Annual Uplift	5% to be applied in year 3

This Statement of Work ("SOW") shall be subject to the terms and conditions of the CivicPlus Master Services Agreement and the applicable Solution and Services terms and conditions located at <https://www.civicplus.help/hc/en-us/p/legal-stuff> (collectively, the "Binding Terms"). By signing this SOW, Client expressly agrees to the terms and conditions of the Binding Terms throughout the term of this SOW.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

**Acceptance of Quote # Q-84104-1**

The undersigned has read and agrees to the Binding Terms, which are incorporated into this SOW, and have caused this SOW to be executed as of the date signed by the Customer which will be the Effective Date:

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

By (please sign):

Printed Name:

Title:

Date:

CivicPlus

By (please sign):

Printed Name:

Amy Vikander

Title:

Senior VP of Customer Success

Date:

2025-02-24

Organization Legal Name:

Billing Contact:

Title:

Billing Phone Number:

Billing Email:

Billing Address:

Mailing Address: (If different from above)

PO Number: (Info needed on Invoice (PO or Job#) if required)