



To: Public Infrastructure Committee

From: Kara Ottum, Transit Division Manager

Re: Maritime Metro Transit Routes 3 & 5 Updates & Monthly Fare Increase

MMT Route Updates to take effect 1 December 2020:

MMT has updated routes 3 & 5 for the following reasons:

- Improved route efficiency & improved service for the public
- Elimination of Silver Lake College due to its closure
- Safety while traversing the Wal-Mart parking lot
 - Curb-side pick-up is impacting bus loading zone
 - Higher traffic in bus loading zone area
 - Casino buses & cars blocking path of route through parking lot
 - Current policy, due to COVID19, requires rear-door loading. This causes the bus to block the flow of cross traffic
- Service Goodwill on the proper side of the street, avoiding entering the parking lot
- Better service I-TEC (I-43 Technology & Enterprise Campus)
- Added service on Expo Dr. between Rapids & 41st St. to expand service to businesses and county services located in this vicinity
- Added service to apartment complexes on Yorkshire Lane

MMT Monthly Fare Increase to take effect 1 January 2020:

The 2017-2021 Maritime Metro Transit Development Program (TDP) was prepared in December 2016 by the Bay-Lake Regional Planning Commission. Within this 5-year plan it was recommended that MMT raise the monthly fare from \$28 to \$30 in 2021.

MMT would like to move forward with both recommendations with the approval of Council.

REVISED DECEMBER 2020

MMT MARITIME METRO TRANSIT

Manitowoc & Two Rivers • Wisconsin
BUS MAP & SCHEDULES
920-686-3560

www.maritimemetro.com

METRO TICKET/ PASS OUTLETS

MANITOWOC

- Transfer Center
915 S. 11th St.
- Copps Food Center
3300 Calumet Ave.
- Festival Foods
2151 S. 42nd St.
- Rob's Family Market
2330 Menasha Ave.
- Unimart
1409 N. 8th St.
- Manitowoc Senior Center
3330 Custer St.

TWO RIVERS

- Pick-N-Save
1010 22nd St.
- Piggly Wiggly
2300 Forest Ave.
- Two Rivers Senior Center
1520 17th St.

FARES

- Monthly Pass** \$30.00
Unlimited rides for a calendar month
- Day Pass** \$4.00
Unlimited rides for one day
- Transit Tickets** 10/\$12.00
- Cash fare (exact change required):**
- Adults** \$1.50
- Students** \$1.00
With a valid student I.D.
- Seniors (65 & up) & Disabled** 75¢
With Metro Reduced Fare Card
or Medicare Card
- School groups, day cares, etc.** 50¢
Group of 8 or more including chaperones
- Children age 4 & under*** FREE
Limited to four children per fare-paying rider.
Intended for mothers, siblings, and others with
infants or toddlers. Not available to preschool,
day care, or play groups on field trips.
- Transfers** FREE
- Effective 1/1/17 - subject to change at any time

TRANSFER CENTER HOURS
8am-4pm, MON-FRI

ROUTE SERVICE HOURS
5am-8pm, MON-FRI • 9am-4pm, SAT

**MMT
TRANSFER CENTER**
915 S. 11th Street
Manitowoc, WI

MARITIME METRO • ROUTE GUIDE GENERAL INFORMATION

DOs AND DON'Ts:

Everyone wants a safe, clean, and comfortable ride. Be considerate and follow these simple common sense rules:

DO

- Listen to and obey the driver's instructions.
- Wear proper clothing. Shirts and shoes are required. (Skates of any kind are not allowed.)
- Take a seat if one is available and remain seated while the bus is moving.

DON'T

- Smoke or chew tobacco.
- Eat or drink.
- Play a radio/tapes/CD's unless you use an earphone.
- Use loud or offensive language.
- Fight or roughhouse.
- Put your feet on any seat or against the wall.
- Leave trash on the seats or the floor.
- Put your hands or anything else out the window.
- Bring an unreasonable size or number of bundles onto the bus. (1-2 bags max.)
- Bring weapons or hazardous materials aboard.
- DRIVERS MAY ASK RIDERS WHO DO NOT OBSERVE THESE RULES TO LEAVE THE BUS.**

GETTING OFF THE BUS

About a block before you get to your bus stop pull the cord once to signal the driver that you want to get off. Remain seated until the bus has come to a complete stop. Exit and wait until the bus has pulled away before starting to cross the street.

NOTE: No service on Sundays, New Year's Day, Memorial Day, July 4, Labor Day, Thanksgiving Day, Christmas Day.

NEED HELP?

MARITIME METRO information and assistance is as close to you as your telephone or computer. Knowing what to do makes all the difference.

Office • 686-3560
Telephone Hours • Mon-Fri • 8 am to 4 pm
Automated Information Line • 686-6555

Tell the service representative where you are, where you want to go, and the time you want to arrive. They will tell you when and where to catch your bus and any transfers that you will need to make, or catch us on the web at www.maritimemetro.com.

LOST & FOUND

Please remember to check your seat for personal items before exiting the bus. Articles found on the bus are routinely turned in at the end of each day. More valuable items (wallets, jewelry, phones, etc.) are immediately turned over to the Manitowoc Police Department. If you leave a possession on the bus, call 686.3560. We will be happy to check if it has been found.

COMPLIMENTS, COMPLAINTS, & SUGGESTIONS

MARITIME METRO wants to know what you like and dislike about our services. Call or write. Let us hear from you.

WHEELCHAIR/SCOOTER SECUREMENT POLICY

MMT will deny service to any passenger using a common wheelchair (as defined by ADA) who declines his/her common wheelchair to be secured to an accessible bus with the securement devices provided.

- This policy does not apply where an attempt has been made to secure the mobility device, but it cannot be secured or restrained satisfactorily by the bus's securement system.
- Common wheelchairs that do not fit on the lift or are over the manufacturer's weight limit for the lift cannot be transported by Maritime Metro Transit.
- Lap and shoulder belts are provided to secure a person in their mobility device. Maritime Metro recommends seat belts be utilized by individuals, especially those with limited upper body strength.

POLICY ON STROLLERS & WHEELED CHAIRS

- Children may not remain in strollers while the bus is in motion.
- Adults shall be required to hold the children in their lap or arms, or have the child sit in the seat next to them.
- Children should never be permitted to kneel or stand on a bus seat.
- Strollers, two wheeled shopping carts and other similar devices must be kept out of the aisles.
- Strollers and carts are to be folded and stored behind a barrier such as a stationary seat.
- Refusal to comply with this policy will result in trip denial.

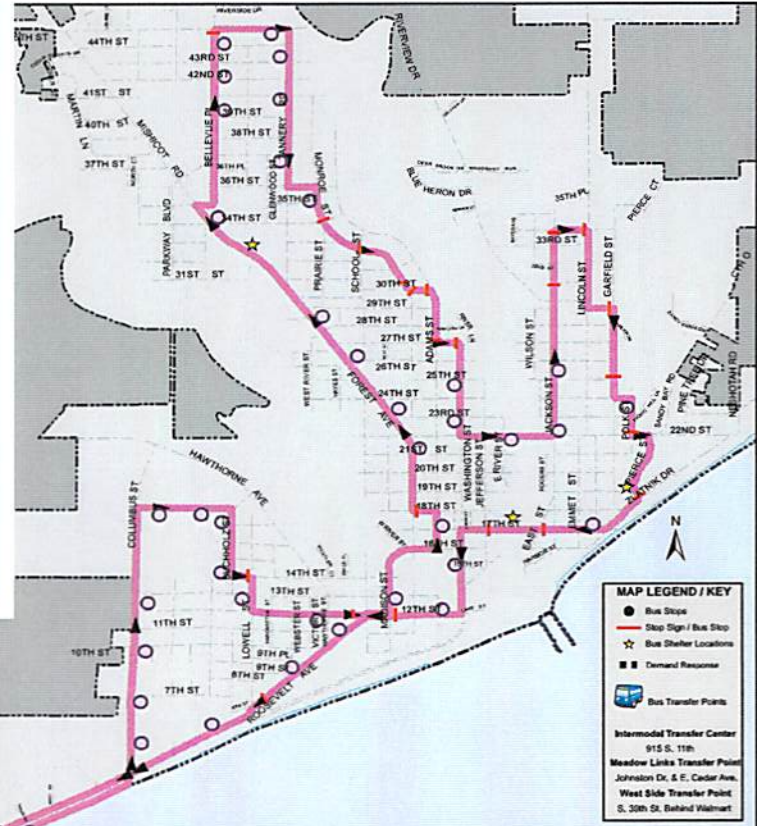
MARITIME METRO TRANSIT SYSTEM

The City of Manitowoc Maritime Metro Transit operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the City of Manitowoc Maritime Metro Transit.

For more information on the City of Manitowoc's civil rights program, and the procedures to file a complaint, contact 920-686-3560 email maritimemetro.com; or visit our administrative office at 915 South 11th Street, Manitowoc WI 54220. For more information, visit www.maritimemetro.com.

A complainant may file a complaint directly with the federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590

If information is needed in another language, contact us at 920-686-3560. Si se necesita informacion en otro idioma de contacto 920-686-3560.



MAP LEGEND / KEY

- Bus Stop
- Stop Sign / Bus Stop
- ★ Bus Shelter Locations
- Demand Response
- 🚗 Bus Transfer Points

Intermodal Transfer Center
915 S. 11th

Meadow Links Transfer Point
Johnson Dr. & E. Cedar Ave.

West Side Transfer Point
S. 30th St. Behind Wal-Mart

| | Manitowoc Jct Transfer Pt | Aurora Med Center (pt) | Calumet & 26th Street | Senior Center Adams Street | 45th & Falgout | Park W Saw | 17th & Accorway | 1st & Accorway | Senior Med Center (Dist) |
|-----------------|---------------------------|------------------------|-----------------------|----------------------------|----------------|------------|-----------------|----------------|--------------------------|
| | 5:50 AM | 5:25 AM | 5:20 AM | 5:25 AM | 5:30 AM | 5:34 AM | 5:45 AM | 5:50 AM | 5:55 AM |
| | 6:00 | 6:05 | 6:05 | 6:05 | 6:00 | 6:00 | 6:45 | 6:50 | 6:55 |
| | 7:00 | 7:05 | 7:05 | 7:05 | 7:00 | 7:00 | 7:45 | 7:50 | 7:55 |
| | 8:00 | 8:05 | 8:05 | 8:05 | 8:00 | 8:00 | 8:45 | 8:50 | 8:55 |
| Saturday | 9:00 | 9:15 | 9:20 | 9:25 | 9:30 | 9:36 | 9:45 | 9:50 | 9:55 |
| | 10:00 | 10:15 | 10:20 | 10:25 | 10:30 | 10:36 | 10:45 | 10:50 | 10:55 |
| | 11:00 | 11:15 | 11:20 | 11:25 | 11:30 | 11:36 | 11:45 | 11:50 | 11:55 |
| Service | 12:05 PM | 12:05 PM | 12:05 PM | 12:05 PM | 12:30 PM | 12:36 PM | 12:45 PM | 12:50 PM | 12:55 PM |
| | 1:00 | 1:05 | 1:05 | 1:05 | 1:00 | 1:06 | 1:45 | 1:50 | 1:55 |
| | 2:00 | 2:05 | 2:05 | 2:05 | 2:00 | 2:06 | 2:45 | 2:50 | 2:55 |
| | 3:00 | 3:05 | 3:05 | 3:05 | 3:00 | 3:06 | 3:45 | 3:50 | 3:55 |
| Hours ** | 4:00 | 4:05 | 4:05 | 4:05 | 4:00 | 4:06 | 4:45 | 4:50 | 4:55 |
| | 5:00 | 5:05 | 5:05 | 5:05 | 5:00 | 5:06 | 5:45 | 5:50 | 5:55 |
| | 6:00 | 6:05 | 6:05 | 6:05 | 6:00 | 6:06 | 6:45 | 6:50 | 6:55 |

NOTE: All times are approximate
Trucks with Route 2 at Meadow Links Transfer Point. Bus departs for Two Rivers.

**This trip goes only as far as Senior Center

Weekdays First Run: 5:50am Last Run: 6:55pm

Saturday First Run: 9:00am Last Run: 3:00pm

MMT TWO RIVERS

Route 3

Goes from 6.5 miles long to 6.7

24 minutes map time

Goes from 34 Stops to 31 Stops

Eliminates 3 stops

- Culvers
- Job Center(closed)
- Shell Gas Station

Gains 6 new stops

- Harbor Town Ln/ Petco Plaza
- Harbor Town Ln/ Crawford Blvd.
- Crawford Blvd/ Popp's Citgo
- S. 39th/1529 S. 39th St Apartment Complex
- S. 39th St/Division St
- Division St/S. 37th St

Acquires 2 stops from Route 5

- Starbucks
- Kohl's/TJ Max

Transfers 8 stops to Route 5

- Festival Foods
- Dewey St./S. 39th St.
- Dewey St. S. 35th St(Aurora clinic)
- S. 30th St/ Mobile Station
- S. 30th St/ Yorkshire Ln
- S. 30th St/Lakeside Foods
- S. 30th St/Meadowbrook CT
- Division St/ S. 31st St

Route 5

Goes from 7.5 miles to 8.3

24 minutes map time

Stays at 31 Stops

Eliminate 11 Stops

- I-Tec Dr/ West Dr
- I-Tec Dr/ Calumet Ave.
- Silver Lake Store/ Calumet Ave
- Silver Lake
- Silver Lake College
- Manitowoc Rehabilitation Center/ Alverno Rd
- Americollect/ Alverno Rd
- Alverno Rd/ W. Custer St
- W. Custer St/ S. 63rd St
- Harbor Town Ln/ S. 41St
- Grand Ave/S. 39th St

Transfers 2 Stops to Route 3

- Starbucks
- Kohl's/TJ Max

Gains 5 new stops

- S. 59th St/Redline Plastics
- Expo Dr/ Red Arrow
- Expo Dr/ Manitowoc County Services
- Expo Dr/ S. 41st St
- Yorkshire Ln/ Apartment Complex

Acquires 8 stops from Route 3

- Festival Foods
- Dewey St./S. 39th St.
- Dewey St. S. 35th St(Aurora clinic)
- S. 30th St/ Mobile Station
- S. 30th St/ Yorkshire Ln
- S. 30th St/Lakeside Foods
- S. 30th St/Meadowbrook CT
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