



WISCONSIN IMAGING, LLC dba WISCONSIN DOCUMENT IMAGING  
 MAILING ADDRESS: 1850 VELP AVENUE GREEN BAY, WI 54303-6448  
 COVERING GREEN BAY, THE FOX CITIES, THE LAKESHORE AND MILWAUKEE

**F** GB6124 MAINTENANCE AGREEMENT  
**O:** CITY OF MANITOWOC TYPE K  
**R** 900 QUAY STREET  
 MANITOWOC WI 54220-4543

Equip. ID No | Eff. Date | Renew Date | Customer PO No | Max Copy | # Inv

01/01/21 | 12/31/23 | | PER METER |

Product Number | Serial Number | Location | Price | Per Meter

COMBINED CONTRACT B/W .0079  
 COLOR .062

LANIER LD040SP	M5585600465	ID # S114 MUNICIPAL COURT CITY HALL 1 <sup>ST</sup> FLOOR
LANIER MP6002	W862L800493	ID # S109 CITY CLERK
RICOH MPC4502	W512L901392	ID # S110 PLANNING DEPT
RICOH 5055	C337R100162	ID # W1922 FINANCE
RICOH 4002	W523G700306	ID # W1610 ENGINEERING
RICOH C4002	W523LA00162	ID # R708 PUBLIC WORKS 35 <sup>TH</sup> STREET
RICOH MP5054	G185RA20358	ID # W3311 POLICE DEPT DETECTIVE
LANIER MPC4502	W512L901297	ID # S103 FIRE DEPT MAIN FLOOR
RICOH C2504	C777RA10546	ID # W2317 2 <sup>ND</sup> FLOOR MAYOR'S OFFICE
RICOH C2504	C778R110289	ID # W2575 RAHR WEST MUSEUM
RICOH MP5054	G186R321072RI	ID # W3985 INSPECTION DEPT CITY HALL
RICOH MPC5503	E183M910257R1	ID # W4203 HR CITY ATTORNEY
RICOH MPC5503	E185M960445R1	ID # W4289 POLICE DEPT
RICOH MP6002S	W865L500759RI	ID # W4283 POLICE DEPT
RICOH MPC5503	E185M260714RI	ID # W4626 SENIOR CENTER
RICOH MPC5503	E184MB60212RI	ID # W4580 TRANSIT DEPT

INVOICED MONTHLY ON A PER METER BASIS  
 PRICES LOCKED 3 YEARS

Accepted By: \_\_\_\_\_ Contract Length 12 Months  
 Total Flat Rate: MONTHLY PER Plus applicable taxes METER

Title \_\_\_\_\_ Date \_\_\_\_\_

\*\*\*\*\* THIS IS NOT AN INVOICE - INVOICE WILL FOLLOW \*\*\*\*\*

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MAILING ADDRESS:  
GREEN BAY LOCATION  
MILWAUKEE LOCATION

1850 VELP AVENUE  
1850 VELP AVENUE  
W136 N5281 CAMPBELL DRIVE

GREEN BAY, WI 54303-6448  
GREEN BAY, WI 54303  
MENOMONEE FALLS, WI 53022

COVERED INFORMATION

EQUIPMENT ID NUMBER:

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Parts	COVERED		TONER, DEVELOPER, DRUMS (NOT INCLUDED-PAPER, STAPLES)
Labor	COVERED		COVERED
Networking			NOT COVERED
Travel	COVERED		COVERED

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TERMS AND CONDITIONS

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1. WE WILL MAINTAIN, FOR THE ORIGINAL PURCHASER, THE EQUIPMENT COVERED HEREBY IN EFFICIENT OPERATING CONDITIONS, INCLUDING SHOP REPAIRS OR OVERHAULS IF DEEMED NECESSARY BY SELLER; PROVIDED THE AGREEMENT IS CONTINUED IN FORCE WITHOUT LAPSE.
2. THIS AGREEMENT IS FOR A THREE-YEAR PERIOD, OR THE TOTAL NUMBER OF COPIES SPECIFIED, WHICHEVER COMES FIRST. INVOICES WILL BE RENDERED YEARLY IN ADVANCE AT THE ANNUAL MAINTENANCE RATE ESTABLISHED BY SELLER AT THAT TIME. METER OVERAGE CHARGES MAY BE DONE AT THE END OF THE TERM IF METER COUNTS WERE NOT TAKEN DURING THE TERM OF THE CONTRACT. ALL TAXES ARE FOR CUSTOMER'S ACCCOUNT. NOTE: INVOICE IS PAYABLE NET 30 DAYS OF INVOICE DATE. PAST DUE INVOICES ARE SUBJECT TO A 1.5% SERVICE CHARGE PER MONTH(18% PER ANNUM).CUSTOMER IS SUBJECT TO SERVICE AND SUPPLY HOLDS IF THE ACCOUNT IS PAST DUE. IT IS THE CUSTOMER'S RESPONSIBILTY TO REVIEW COPY LIMITS – MINIMUMS DO APPLY!
3. WHERE THE EQUIPMENT REQUIRES USE OF VARIOUS EXHAUSTIBLE RELATED PRODUCTS, SUCH AS PAPER, TONER AND OTHER SUCH RELATED COMMODITIES, THOSE ITEMS SHALL BE REPLACED AT THE EXPENSE OF THE CUSTOMER UNLESS THEY ARE INCLUDED AS NOTED ABOVE, AND IN ALL CASES, THE CUSTOMER SHALL USE THE PRODUCTS SPECIFIED BY THE MANUFACTURER OF THE EQUIPMENT SO AS TO BE IN COMPLIANCE WITH ALL PRESCRIBED OPERATING STANDARDS. FOR CONTRACTS INCLUDING TONER, YIELDS ARE CALCULATED BY THE MANUFACTURER SPECIFICATIONS. EXCESS TONER USAGE MAY RESULT IN ADDITIONAL SURCHARGE.
4. SERVICE WILL BE RENDERED UNDER THIS AGREEMENT ONLY DURING NORMAL BUSINESS HOURS AND WILL INCLUDE: A) REPLACEMENT OF ANY NECESSARY PARTS AND B) ANY NECESSARY LABOR.
5. SERVICE RENDERED UNDER THIS AGREEMENT EXCLUDES ANY A) **SERVICE OR PARTS REQUIRED BY DAMAGE CAUSED BY ACCIDENT, NEGLIGENCE, MISUSE, ALTERING THE EQUIPMENT, UNFAVORABLE ENVIRONMENTAL/POWER CONDITIONS, WORK PERFORMED BY OTHER THAN A REPRESENTATIVE OF SELLER, OR ANY FORCE OF NATURE**, B) WORK WHICH IN THE OPINION OF SELLER IS IMPRACTICAL TO PERFORM BECAUSE OF LOCATION, ALTERATIONS IN THE EQUIPMENT OR CONNECTION OF THE EQUIPMENT OR ANY OTHER DEVICE, C) SPECIFICATION CHANGES, D) PLATEN, RIBBONS, ELEMENTS, PRINT WHEELS E)**ANY NETWORKING SERVICES NEEDED FOR PRINTING AND SCANNING F) ANY OTHER EXHAUSTIBLE SUPPLIES UNLESS NOTED ABOVE UNDER COVERED INFORMATION. CUSTOMER AGREES TO PROVIDE POWER AS RECOMMENDED BY THE MANUFACTURER AND NETWORK SURGE PROTECTION FOR CONNECTED UNITS.**
6. SERVICE RENDERED UNDER THIS AGREEMENT WILL BE PERFORMED ON THE CUSTOMER'S PREMISES UNLESS, IN THE OPINION OF SELLER, THE WORK MUST BE PERFORMED IN ONE OF ITS SERVICE SHOPS. CUSTOMER AGREES TO GIVE SELLER'S REPRESENTATIVES FULL AND FREE ACCESS TO THE EQUIPMENT AND TO PROVIDE SELLER'S REPRESENTATIVES WITH A SAFE WORKING ENVIRONMENT. SELLER SHALL NOT BE RESPONSIBLE FOR FAILURE TO RENDER SERVICE OCCASIONED BY ANY CIRCUMSTANCE BEYOND ITS REASONABLE CONTROL.
7. SERVICE NOT INCLUDED WITHIN THIS AGREEMENT MAY BE RENDERED AT SELLER'S SERVICE RATES IN EFFECT FOR SUCH WORK AT THE TIME SERVICE IS RENDERED.
8. IF THE EQUIPMENT COVERED HEREBY DOES NOT COME WITHIN THE PROVISIONS OF PARAGRAPH 1 AND 2 HEREOF SELLER SHALL NOT BE OBLIGED TO PERFORM SHOP REPAIRS OR OVERHAULS/REBUILDING WITHOUT EXTRA COST TO THE CUSTOMER. IN SUCH EVENT AN ESTIMATE OF THE COSTS INVOLVED WILL BE SUBMITTED TO THE CUSTOMER FOR APPROVAL PRIOR TO PERFORMANCE OF THE EXTRA WORK.
9. THIS AGREEMENT WILL CONTINUE UNTIL CANCELLED BY WRITTEN NOTICE WITHIN THIRTY DAYS BY EITHER PARTY. PAYMENT RECEIVED CONSTITUTES ACCEPTENCE OF OUR TERMS & CONDITIONS OF THIS CONTRACT AND FUTURE RENEWALS.
10. PRIOR TO THE EQUIPMENT BEING ELIGIBLE FOR CONTRACT REINSTATEMENT, A SERVICE INSPECTION WILL BE REQUIRED AND THE CUSTOMER SHALL BE LIABLE FOR PARTS AND SERVICE CHARGES TO BRING THE COVERED EQUIPMENT BACK TO REINSTATEMENT STANDARDS.
11. THIS MAINTENANCE AGREEMENT IS NOT ASSIGNABLE BY CUSTOMER WITHOUT WRITTEN PERMISSION BY WISCONSIN IMAGING, LLC dba WISCONSIN DOCUMENT IMAGING. MAINTENANCE AGREEMENTS ARE NOT REFUNDABLE UNLESS MACHINE IS UPGRADED BY WISCONSIN IMAGING, LLC dba WISCONSIN DOCUMENT IMAGING.
12. WISCONSIN IMAGING, LLC dba WISCONSIN DOCUMENT IMAGING IS NOT RESPONSIBLE FOR REQUESTED MOVES OF THE EQUIPMENT BY THE CUSTOMER. WDI WILL ASSIT WHEN NEEDED AT CURRENT RATES FOR TRUCK, TRAVEL AND LABOR.
13. WISCONSIN IMAGING, LLC dba WISCONSIN DOCUMENT IMAGING DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
14. FUEL SURCHARGE. IF THE STATE OF WISCONSIN AVERAGE GAS PRICE RISES ABOVE \$3.75 PER GALLON ON REGULAR 87 GRADE AS REPORTED BY THE AAA FUEL GAUGE WEB SITE WE RESERVE THE RIGHT TO BILL 4% ON CONTRACTS