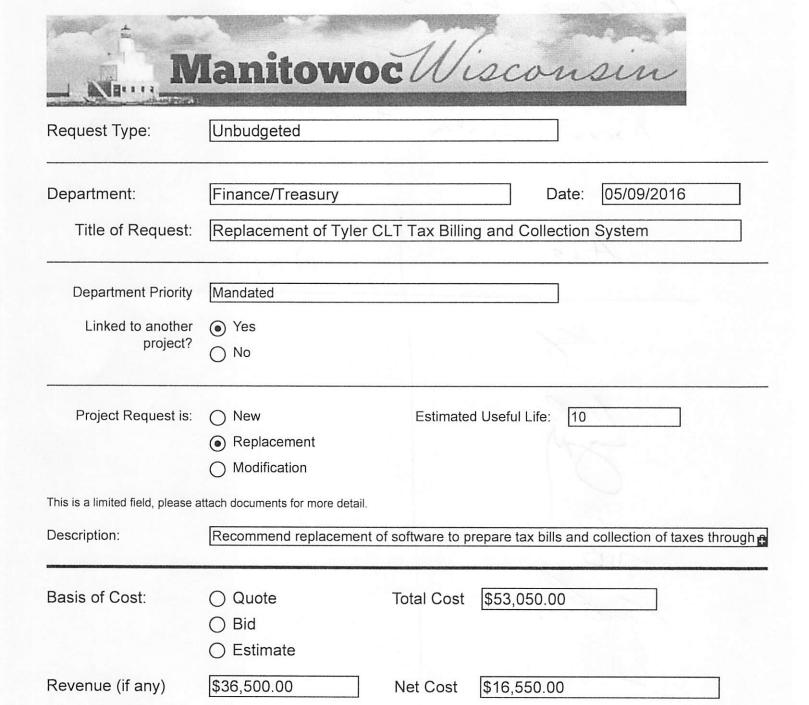
Capital Project Request Form



select one:	Yes	If yes, amount?	\$10,050.00
	○ No		

Finance Dept: Account

Sent to Dept:

CANG.

Action:

Approve Sp to 16550 for

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Review of Tax Billing and Collection Software Options

Current amount budgeted for Assessment/Tax Billing and Collection software

CLT IAS 4.0	46,500.00
Oracle	14,500.00
	61,000.00
Less: Amount already spent	(14,500.00)
, .	46,500.00

Options for NEW Tax Billing and Collection Software

GCS Software

Upfront (onetime) cost 54,800.00
Reoccuring annual maintenance 6,920.00

Transcendent Technologies

Upfront (onetime) cost 46,000.00
Reoccuring annual maintenance 10,050.00

Tyler Technologies

Upfront (onetime) cost 231,320.00

Reoccuring annual maintenance



CITY OF MANITOWOC, WI

Special Assessment Module

April 26, 2016

Janet Peterson SMG Account Executive, F&A jpeterson@accela.com



CITY OF MANITOWOC, WI - ORDER FORM

2016

		Products and Services			
Licenses					
Product Code	Product Name	Description	Qty	Sales Price	Total Price
LC8oCSPEAMTT201	F&A Special Assessments	F&A Special Assessments T2	1	\$3,750.00	\$3,750.00
		Annual Maintenance			
Product Code	Product Name	Description	Qty	Sales Price	Total Price
MI8oCSPEAMT0001	F&A Special Assessments Maintenance and Support	F&A Special Assessments Maintenance and Support	1	\$1,050.00	\$1,050.00

Service Items					
Product Code	Product Name	Description	Est. Hours	Rate	Total
SV8oF&ATo3TMoo1	Services Tier 3 Finance & Admin	Professional Services Tier 3 Finance & Administration product implementation	18 Hrs	\$125.00	\$2,250.00

Grand Total: USD\$7,050.00



CITY OF MANITOWOC, WI - ORDER FORM

2016

Additional Information

Definitions

Masters: static information and data, based on a single individual or entity. An example of a Master file is Customer, Employee or Vendor contact information. History: Information that is updated or added on a regular basis that is tied to a Master File. An example of History includes Checks, Billings or Receipts.

Client Requirements

Client must perform all data extraction from their legacy system and populate Vendor's then current Standard Templates, unless Data Extraction Services have been contracted and purchased. Standard Templates and field listings are available for review by client upon request.

Client must validate the accuracy of data. Data in legacy system which is incorrect or does not balance will need to be altered by Client, or incorrect results will be carried through to new system.

Client must provide data according to the schedule mutually agreed upon with Project Manager, or project may incur changes to schedule or additional fees. Client must provide field descriptions and/or definitions for data that is being extracted from the legacy system.

Vendor Requirements

Vendor will provide the software base application for Finance & Administration modules. The base for the application includes System Setup, General Ledger Shell, Cash Receipts Shell, and Clearing House. The Finance & Administration base is included in all purchases.

Vendor will evaluate data provided from client to ensure that all required fields have been populated, that the formats provided meet the necessary criteria, and the limitations of field ranges.

Vendor will provide consulting services to assist client in analyzing whether data inputs meet criteria specified, and assist in testing to validate inputs are converted correctly to the Vendor System.

Vendor will provide a secure method for electronic data transmission.

Vendor will ensure that all data provided in finalized templates are converted correctly into the corresponding fields or tables within the applications.

Once Client has offered final approval of data sets, Vendor will provide three (3) data conversions into the Live UB System and one (1) data conversion into the Live system for all other Applicable as specified on table above.

Acceptance Period

Upon completion of the implementation of each Licensed Software Product purchased by the Client as set forth in the appropriate Order Form or Statement of Work, Client will have 30 calendar days to validate that the Products are performing in accordance with this Addendum, the Master Agreement, and any related Addenda. Each Application will be considered accepted by the Client if and when any one of the following has occurred;

- (a) Client provides vendor written affirmation that the Application is performing within the terms of this Addendum, the Master Agreement and any related Addenda;
- (b) 30 days has passed since the implementation ("Go-Live") of the Application without written notice of non-acceptance;
- (c) Client is using the Licensed Software Product at issue for its intended purpose; or
- (d) One calendar year has passed since the Effective Date. Client agrees to grant Vendor access to any system where Licensed Software Products are installed to audit Client's use of the Licensed Software Products and compliance with this Addendum.

Core Modules Statement of Work

The Core Modules Statement of Work shall mean the statement of work that outlines the work necessary to implement the core functionality of the client requested modules. Acceptance of Core Modules of Statement of work shall be deemed complete for billing purposes unless Client has provided written notice of non-acceptance within 15 days of receipt of the Core Modules Statement of Work.

Limitations of Conversion Services

Unless otherwise specified and agreed to, Vendor will not consult on or assist in the removal of data from Client legacy system.

Vendor cannot convert data from legacy system which is not available in a corresponding field.

Vendor cannot convert data into fields which exceed the maximum database field limitations.

The services listed above do not include consulting or data manipulation for the purpose of supplying the Client with information the Client didn't previously have access to. Data requested to be converted after agreed to live conversion will be considered out of scope, and will require a change order, and be subject to additional fees.



CITY OF MANITOWOC, WI - ORDER FORM

2016

All current templates and field listings are available on the website, and included herein by reference.

	Terms	
Contract Term	12 Months	
Special Terms		

This Order Form shows applications Client has purchased and the amount charged for each, the cost for implementation services, and the accompanying current maintenance costs. By signing the Order Form, Client is agreeing to purchase these applications under the umbrella of the original master agreement and the associated addenda in addition to any terms described in this agreement to be executed between Client and Vendor and to the prices contained herein. Pricing is based on standard contract. Deviations from standard contract terms may result in modified prices. Order Form assumes all products to be implemented under the scope of a single project. Client caused project delays or requests to implement modules separately may require a change order and additional services fees. Training and Business Process Study (BPS) Estimates do not include travel time or travel expenses. **Investment will vary based on number of users, servers and GB being backed up. Electronic Signatures and Copies of Documents: The parties agree that this Agreement and any other documents memorializing agreements between the parties may be executed and/or delivered by electronic means, including, without limitation, electronic signatures, images of signatures, or copies of original signatures or documents, and may be delivered by electronic mail, facsimile transmission, or other electronic or non-electronic means. All documents executed and/or delivered by electronic means shall have the same force and effect as an original, signed document, for all intents and purposes, including, without limitation, all applications of statutes of frauds, the best evidence rule, and any similar rules, statutes, regulations, or other principles of law. The party receiving a document signed and/or delivered by electronic means may rely on and use such electronic document to the same scope and extent as if it were the original, hard copy document duly executed by the other party.

	Accounting Payable Contact Information
First Name:	Last Name:
Title:	
Email Address:	
Phone Number:	

	Signatu	re Section	
Vendor		Client	CITY OF MANITOWOC, WI
Signed By	Tim Rosener _28123294AD8E4AA	Signed By	
Date	4/26/2016	Date	
Title	VP - Corporate Development	Title	
Name (Print)	Tim Rosener	Name (Print)	Steve Corbeille
	Additional Signa	atures (Optional	
Client	CITY OF MANITOWOC, WI	Client	CITY OF MANITOWOC, WI
Signed By		Signed By	
Name (Print)		Name (Print)	
Title		Title	
Date		Date	

Page 4 of 4

Steve Corbeille

From:

Janet Peterson < jpeterson@accela.com>

Sent:

Tuesday, April 26, 2016 11:57 AM

To:

Steve Corbeille; Kim Lynch

Cc:

Jamie Nawrocki

Subject:

RE: Developing a Budget Session Description August 2016 Engage Conference

HI Steve,

The Special Assessment DocuSign should be headed your way today.

In addition to the Extended Budgeting class you are presenting on the 23rd we also have you and Kim down to co-present with Accela staff for the following classes on the 22nd:

Extended Budget (Preparing your Budget) – Steve and Kim Internal Control – Steve Preparing for an Audit – Steve System Security - Kim

We really appreciate your participation and partnership.

Thank you!!

Janet Peterson SMG Account Executive, F&A O: 503-553-3022 Ext: 833022

C: 503-803-4119



Better government through civic engagement

The NEW Customer Care Call Center has officially launched and are ready to support you with Enthusiasm, Motivation, Intuition and a hint of Creativity!

From: Jamie Nawrocki

Sent: Tuesday, April 26, 2016 9:07 AM

To: Steve Corbeille < scorbeille@manitowoc.org; Janet Peterson < jpeterson@accela.com> Subject: RE: Developing a Budget Session Description August 2016 Engage Conference

Hi Steve,

This looks great. I am going to submit it for marketing for review. It is also consistent with our other class descriptions.

From: Steve Corbeille [mailto:scorbeille@manitowoc.org]

Sent: Tuesday, April 26, 2016 6:58 AM

To: Jamie Nawrocki < <u>inawrocki@accela.com</u>>; Janet Peterson < <u>ipeterson@accela.com</u>> **Subject:** Developing a Budget Session Description August 2016 Engage Conference

Jamie/Janet,

Here is a quick narrative of what our session will entail. Please feel free to reformat, add or delete to make it work within the overall scheme of the conference. Once you have what will be printed we can start working on our presentation slides for the session.

Not sure if you need a bio on us as presenters, but we can provide that if needed.

Please confirm that you received this. I took a shot at Jamie's email based upon the naming convention of Janet's email, so if it does not work please forward to Jamie.

Thanks,

Steven A. Corbeille | Finance Director/TreasurerCity of Manitowoc

900 Quay St., Manitowoc, WI 54220 Phone: 920-686-6961 Cell: 715-938-1133

scorbeille@manitowoc.org www.manitowoc.org

transcendent

City of Manitowoc

Software / Services Proposal

Ascent Land Records Suite:
Property Listing, Assessment, Tax

PRESENTED BY:

Steve Moore
Business Development Manager
Transcendent Technologies, Ilc
101 W Edison Ave, Suite 239
Appleton, WI 54915

March 18, 2016 (Pricing Valid 90 Days)



March 18, 2016

Steve Corbeille Finance Director City of Manitowoc 900 Quay St Manitowoc, WI 54220

Thank you for providing us the opportunity to provide this proposal for your parcel management and tax billing needs at the City of Manitowoc. We feel we can provide a solution that will automate this process and provide a real productivity return on your investment.

The Ascent Land Records Suite has been designed and developed by a Wisconsin Based County with the same needs as you. As a company, we saw great value in providing this excellent solution as a packaged application to other Counties and Municipalities in Wisconsin with a support mechanism to deliver product updates, enhancements, and ongoing support.

Please review this product summary and pricing below as we have discussed. We are confident that you will find this product to be of excellent quality, easy to use, and well integrated to other applications such as imaging, GIS, and CAMA applications. We have also provided pricing for the web inquiry applications to view public data and provide reports to users of such data if needed.

As part of our value proposition to the City of Manitowoc and our agreement as a value added software partner, it is our intention to supply both Software and Services to provide a total solution to Manitowoc. We have experience in the implementation of similar solutions at various counties, and municipalities, within Wisconsin. We pride ourselves in customer satisfaction based on the feedback we receive from our customers.

Sincerely,

Steve Moore Transcendent Technologies, LLC Business Development Manager 920-750-5891 smoore@transcendenttech.com

SOFTWARE SOLUTION OVERVIEW

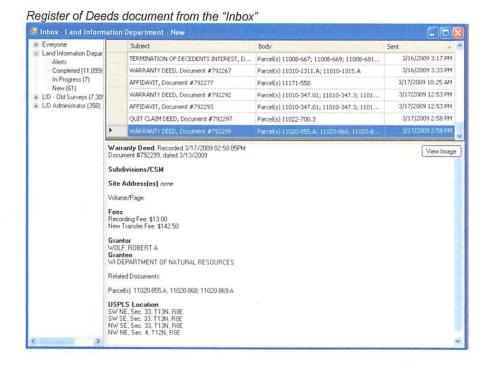
Benefits / Overview - Land Records Suite

The Ascent Land Records Suite is an integrated property listing, assessment, and tax billing application. Integration to other government applications is core to the product and provides end-to-end management functions with built in workflow. An inbox concept routes various documents recorded in the Counties Register of Deeds application to the Property Listing / Assessor's department for parcel management functions, and updates tax billing records in an automated process.

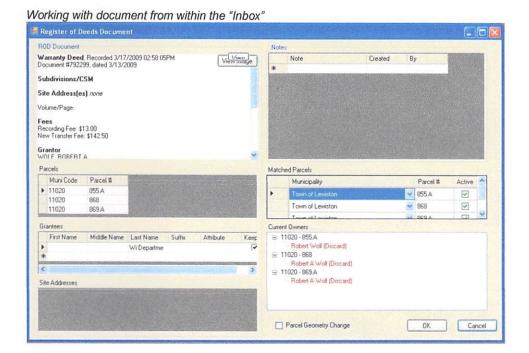
Ascent is written using the Microsoft ASP.NET MVC framework. It uses a Microsoft SQL Server backend. Ascent handles all facets of the parcel and property tax lifecycle. It has three main components: the Windows GUI that is used for data input, the database that is used for data storage and stored procedure execution, and the web application that is used by the public for parcel, tax, and document lookup.

User Interface and Process Workflow

Parcel owner changes and most subdivision of parcels are initiated in the County Register of Deeds (ROD) office with various recorded documents. The ROD staff enters information about these documents in the ROD Database Application. Ascent has a SQL Server stored procedure that runs every 15 minutes to check for any new documents entered by the ROD. When a new document is found, information about that document is put into the "inbox" to notify the Land Information Department (LID) staff.

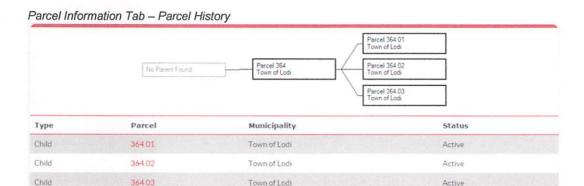


The Real Property Lister / Assessor views the inbox throughout the day and takes the necessary actions. From the inbox, the Property Lister / Assessor can view the information that was entered into the ROD Application, as well as view the scanned document. For all documents, the first step is to verify that the parcel numbers entered from the recorded document are for the correct parcels in Ascent. The parcels must be checked to ensure that they match the legal description in the document, and also that the parcels are currently "active". For ownership changes, the Property Lister / Assessor has a screen where they can simply copy the owner names entered by the ROD into Ascent.



For documents that change the shape of a parcel, a "geometry change" is entered. The geometry change dialog lets you graphically relate one or more parent parcels to one or more new child parcels. Once all of the new parcel information has been entered into the geometry change screen, the software deactivates the existing parent parcels and creates any new child parcels. For geometry changes, the Property Lister / Assessor can send notices to a separate inbox for the GIS staff to update the city's official maps.

Ascent takes advantage of current relational database models to track the history of a parcel. This allows the use of a retiring parcel system to better track the history of a parcel and provide a graphical representation of the parent child relationship of a parcel. This process eliminates the need to maintain and interpret notes to identify and determine the origin of a parcel. Below you can see how this parent child relationship is viewed and easily tracked.



For daily parcel inquiry and maintenance tasks, Ascent has a tax parcel detail screen. This screen also contains an area where any authorized staff can add notes about the parcel. These notes can be set to be viewed by everyone, or only by a specific department. The detail screen shows all information about a particular parcel, including:

- School District
- Owners
- USPLS Location
- Parcel Notes
- Mailing Addresses
- Summary of Assessments
- Summary of Property Taxes
- Associated ROD Documents
- Surveys

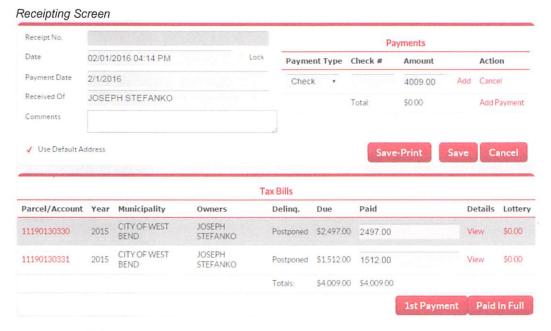


As the yearly assessment process begins, the land information department staff takes a snapshot of all active real estate parcels and use this data to prepare various reports and data extracts that are sent to the assessors. This process is also known as creating the assessment roll. Most assessors have assessment programs that they import the data into; others use the property assessment worksheet, an excel spreadsheet that Ascent creates. In either case, the assessor submits their assessment changes back to the city electronically, which is then imported back into the system.

The City's financial department fills out the state aid and levy information in and online web form to compute the mill rates. Once this data has been verified the software computes the property taxes. From there, the tax bills are created as a PDF file and can be sent via FTP to a vendor that handles the mailing, or printed and mailed internally if the city chooses.

Receipting can be done "real time" by the City, any financial institutions, and escrow companies. Ascent creates the various reports required by the state for the interim and PC501 settlements. Once the settlements have been processed information is sent to the County to handle the certificate processing and delinquent collections.

Every tax bill has a unique barcode printed on it, which speeds processing and increases accuracy when receipting tax payments. A single tax payment receipt can handle payments for multiple parcels and multiple tax years. Each receipt can also have multiple payment methods. For example, a taxpayer could bring in an escrow check from their mortgage company, a personal check and cash. Receipts can be reprinted at any time and the payment information is available online immediately after receipting.



Other Features

Documents can be attached to surveys and parcels. This can be in the form of existing electronic files or scanned documents. For example, correspondence with property owners or attorneys is sometime attached to the relevant tax parcel. Also, surveys that do not pass

through the ROD department, such as Mortgage Inspections, are scanned and attached to the survey record (Additional Module Required).

All reports are generated as PDF files. This allows the user to email or archive any report that they choose. Also, this has reduced the amount of paper used each year because most reports are distributed electronically rather than via paper. Generating the reports as PDF files also allows them to be made available in real-time via the web.

Summary of Benefits

- Creates an efficient data model and overall work flow instead of departmentalized business silos
- Inbox concept eliminates redundant data, eliminates the need to route paper documents, and notifies the appropriate departments that changes and additions have been made to parcels, indexes, or legal documents.
- Improves data accuracy with automated error checking
- Provides new reports
- Easy to import / export various data for exchange between local governments, state departments, and private industry
- Flexible data model allows for future expansion and integration to other departmental needs
- Pick lists from database for many things such as assessment codes, school districts, town/range, municipal codes, etc.

Summary of Benefits to the Property Lister

- Streamlined assessment, mill rate/tax bill generation process
- Data validation and error checking built in
- Ability to track reasons for changes and use sticky notes for visibility during workflow process
- Automated interaction with Assessors, Clerks, Treasurers, Register of Deeds, and GIS
- Bulk change process for mailing addresses, notes, etc.
- Automated tax parcel split process and history development
- ❖ Alerts if parcel is listed with MFL or other special districts
- Automated transfer of data from parent parcel to child parcels (names, school codes, addresses, other data)
- Multiple address type management
- Instant access and availability of recorded ROD data and images
- Assessment data import / export in various electronic and print formats
- Manages personal property parcels
- Enhanced searching and reporting capabilities

Summary of Benefits to the Treasurer

- Streamlined receipting process and settlement processes
- ❖ Integrates with J. Mauel Property Tax Collection for municipalities
- Integrates with MailCom Consulting for printing and mailing of tax bills
- Multiple years and multiple parcels on one receipt
- "Note" fields to add comments to receipts
- Options to print or not-print receipt
- Use of bar codes for receipting purposes (extra costs for hardware)
- Detailed monthly and daily reports

- Electronic generation of vouchers and journal entries with details for accounting department
- Ability to create and provide various reports

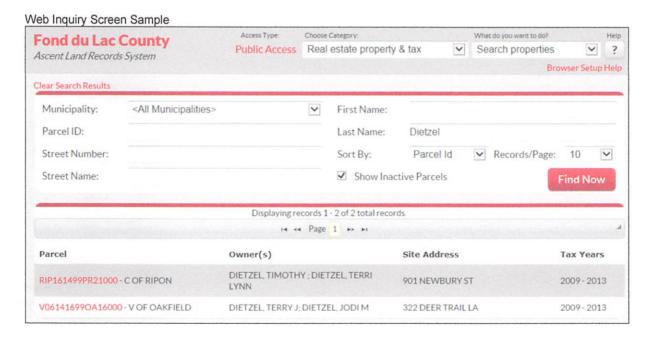
Web Inquiry Applications

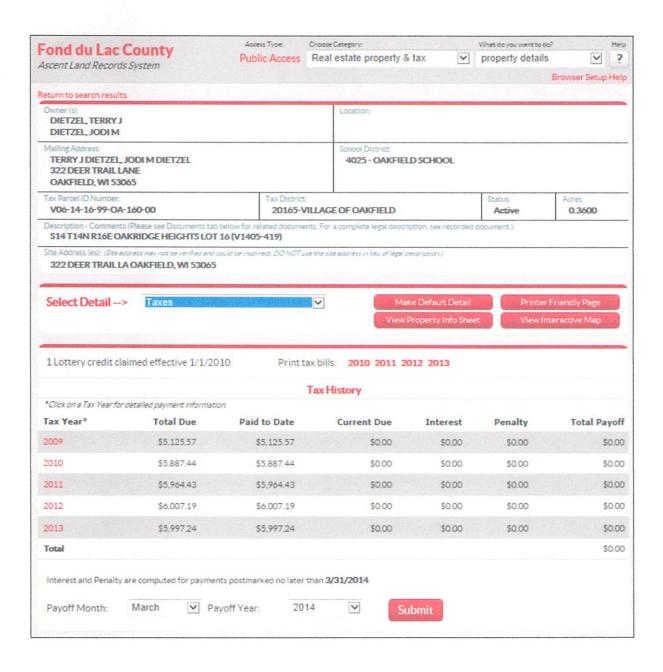
Most of the data stored in Ascent can be available on the web. The windows and web application use the same database, so any new parcels or tax payments appear on the web the instant they are entered into the internal window application.

The tax parcel search allows the web user to search for parcels using a number of search criteria. Once the user has located a parcel, they can view most of the information from Ascent. This includes: detailed assessment history, detailed tax history, tax bills, tax payments, official city parcel maps, all linked ROD documents, most linked surveys, and child and parent parcels.

Security Data Flags

Searching for tax parcels can be restricted by indicating that a parcel is private. This setting is changed in the client application. If a parcel is marked as private, it will not turn up in any search results by owner name. If a user locates a private parcel by address, parcel number, etc., the owner name and address will not be shown.





PRICING SUMMARY (Land Records / Taxation) This information is confidential and will not be shared with anyone outside of Manitowoc.

Software (Land Records Suite)

Qty.	Description	Price
(5k increments)	Ascent Software	
15,000	Ascent Core Database Applications Parcel Management Personal Property Account Management Assessment Management Survey Management Tax Bill Generation Settlement Process Receipting Tax Certificate Processing (County Data Transfer) Reports / Exports Basic Integration (Import/Export) Assessor Data Exchange (TCWin, MarketDrive) Priced per parcel (\$1.50)	\$22,500
15,000	Ascent Web Access (Public/Municipality) Tax Parcel Data Search Survey Search Special Assessment Entry Levy/Mill Rate Entry Reports/Exports Priced per parcel (.35)	\$ 5,250
	Total – Software	\$27,750
	Ascent Land Records Advanced Integration Modules (Optional)	
	Ascent Credit Card Payment Module O Provides integration with Point & Pay for credit card and electronic payment processing O Available on public web portal for customer self service. O Payment confirmation process for verifying deposits O Shopping cart type experience with suggestive searches for ease in processing (other unpaid tax bills with same address) O Requires the municipality to have an account and agreement with Point & Pay	\$1,000
	Ascent Bank Payment Processing Module Secured access for bank users Provide ability to receipt payments via web interface Payments immediately available via website No need to export/import files	No Charge

Software Maintenance (Annual Cost)

Qty.	Description	Pr	ice
	Ongoing Maintenance & Support O Product updates & enhancements Online and telephone support		
	State mandated changes Ascent Software		
15,000	Core Database Application Maintenance and Support: Priced per parcel	\$	5,500
15,000	Web Access Maintenance and Support: • Priced per parcel	\$	1,000
	Total – Maintenance	\$	6,500
	Ascent Advanced Integration Modules (Optional)		
	Ascent Credit Card Payment Module	\$	250
	Maintenance and Support Ascent Bank Payment Module	\$	3300
	Maintenance and Support		
	Priced per bank branch collecting \$300/branch		
	Pricing assumes 11 Bank branches		

Data Migration & Implementation Services:

Desc	ription of Services	Price
	Implementation Planning & Management o Estimated 10 hours	\$115/hr (150 estimated
•	Data Analysis o Estimated 10 hours	hours)
	Data Migration Services (includes testing) o Estimated 80 hours o Estimate includes migrating 3 years of payment and assessment history	\$17,250
•	System Implementation and Configuration o Estimated 5 hours	
•	Training o Estimated 40 hours	
•	Integration setup and testing for GIS	

		t Land Records Advanced Integration		
	Modul	les (Optional – Recommended Future)		
	County °	Register of Deeds Integration/Workflow Module Suggested future module – requires coordination and integration with the County and is dependent on what type of connectivity and services are available from the	\$	2,000
	0	County Provides integration with the County Register of Deeds Software		
	۰	Creates inbox workflow entries when documents are recorded in the Register of Deeds system		
	٥	Transfers information into Ascent to eliminate the need to retype information that has already been entered		
	٥	Provides automatic document linking to provide a history of documents related to the parcel		
	0	Provides easy access to the Register of Deeds information from within the Ascent user interface		
	A	Annual maintenance \$500/year	 	4 500
	Ascent	Image System Integration Suggested future module – requires coordination and integration with the County and is dependent on what	\$	1,500
		type of connectivity and services are available from the County		
	٥	Provides seamless integration with Document Imaging Software		
	0	Provides the ability to easily view the scanned image from within the Ascent user interface.		
		Annual maintenance \$400/year	 	
1	Ascent	Sales History Module	\$	1,000
	۰	Suggested future module – requires coordination and integration with the County and is dependent on what		
		type of connectivity and services are available from the County		
	°	Requires integration with Register of Deeds software Provides sales information on a particular parcel via public web portal		
	٥	Provides sales information based on date parameters for a specific geographical area via the public web portal		i
		Annual maintenance \$300/year	 	4 2 2 2
	Ascent	eRETR integration Suggested future module – requires coordination and integration with the County and is dependent on what	\$	1,000
		type of connectivity and services are available from the County		
	٥	Provides integration with the States electronic transfer return system		
	٥	Copies correct mailing address and eliminate the need to key this information into LRS.		
	0	Posts corrected or updated parcel numbers back to the State eRETR system as they have requested from the Counties.		
	٥	Eliminates the need to have to log into the States eRETR system.		
	0	Annual maintenance \$300/year		

This Proposal is agreed and accepted by:

Transcendent Technologies, LLC			City of Manitowoc
Ву:	(Author - No Signature Required)	Ву:	
Name:	Steve Moore	Name:	
Title:	Business Development Manager	Title:	
Date:	03/18/2016	Date:	