

Sonja Birr

From: Chad Scheinoha
Sent: Friday, May 17, 2019 1:04 PM
To: Jeremiah Novak; Sonja Birr
Cc: Stacey Groll; Dan Koski; Greg Minikel; Alvin Rehme
Subject: FW: New request received (Hedge in alley)
Attachments: Hedge in Alley (856 N 13); RE: Continued...Alley on N 13th St.

Alder Novak can we get this added to the June PI agenda?

Chad J. Scheinoha

City of Manitowoc, Dept. of Public Infrastructure
Operations Division Manager
Mobile (920)374-0402
Office (920)686-6512
www.manitowoc.org

From: Chad Scheinoha
Sent: Friday, May 17, 2019 1:02 PM
To: Stacey Groll; Dan Koski
Cc: Greg Minikel; Alvin Rehme
Subject: RE: New request received (Hedge in alley)

I contacted Marianne Lochmann yesterday and she returned my call today. Attached is an invoice for work they had hired Fresh Cut to do this spring. Unfortunately she told me today that they have now canceled the work request with Fresh Cut and plan to contest the hedge trimming/removal, much like what she said to Alvin. I agree with all that the next step should be committee/attorney review. The hedge is absolutely in the R/W but not a hazard in any of our minds. There have been other "allowances" in alley R/W's with things over the R/W so committee may be the best area to make the call.

I called and left a message with Mr. Krowiorz explaining this and told him to call me with questions, otherwise someone would be in touch with him after the June committee meeting.

I also told Marianne that we would let her know for sure if this will go to committee so that she can attend.

Chad J. Scheinoha

City of Manitowoc, Dept. of Public Infrastructure
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From: Stacey Groll
Sent: Wednesday, May 15, 2019 10:09 AM
To: Dan Koski
Cc: Greg Minikel; Chad Scheinoha; Alvin Rehme
Subject: RE: New request received (Hedge in alley)

Sounds like a plan. Thanks, Dan.

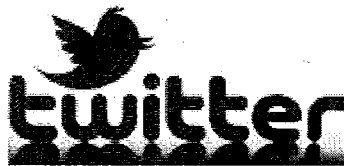
Stacey L. Groll

Assistant to Mayor Justin M. Nickels

City Hall | 900 Quay Street | Manitowoc, WI 54220
920.686.6980 | sgroll@manitowoc.org
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"Be mindful. Be grateful. Be positive. Be true. Be kind." – Roy T. Bennett

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From: Dan Koski
Sent: Wednesday, May 15, 2019 9:41 AM
To: Stacey Groll
Cc: Greg Minikel; Chad Scheinoha; Alvin Rehme; Dan Koski
Subject: RE: New request received (Hedge in alley)

Stacey

Let me talk to Chad and see where we are with this and I will get back to you. I would agree with Greg and say the next step would be to go to the committee with all parties invited.

Dan Koski, PE
Director of Public Infrastructure
City of Manitowoc
900 Quay Street
Manitowoc, WI 54220

dkoski@manitowoc.org
www.manitowoc.org

phone: (920) 686-6910
fax: (920) 686-6906

From: Stacey Groll
Sent: Wednesday, May 15, 2019 9:32 AM
To: Dan Koski
Cc: Greg Minikel; Chad Scheinoha; Alvin Rehme
Subject: RE: New request received (Hedge in alley)

Dan,

Let us know what you decide to do with this. The only thing the Mayor's Office asks is that the decision is communicated to BOTH the homeowner and to Rick Krowiorz.

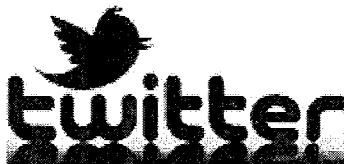
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From: Greg Minikel
Sent: Wednesday, May 15, 2019 8:25 AM
To: Stacey Groll
Cc: Dan Koski; Chad Scheinoha; Alvin Rehme
Subject: RE: New request received (Hedge in alley)

Alvin responded.

Perhaps this issue should go to the PI Committee for discussion.

Dan,

Thoughts???

Everything seems to come to me.

From: Stacey Groll
Sent: Tuesday, May 14, 2019 3:49 PM
To: Greg Minikel
Cc: Dan Koski; Chad Scheinoha; Alvin Rehme
Subject: RE: New request received (Hedge in alley)

Greg,

Did anyone respond to your email from 5/13/2019? (Below)

This one has a lonnnnnnnnnng history. Below is a glimpse of what had been decided to be done. From the Mayor's Office perspective, if you guys change your minds and decide to do something different other than what had been talked about last year, please just let Rick Krowiorz know so we can avoid a repeat of last year's complaints on this one. Thanks.

From: Chad Scheinoha
Sent: Tuesday, July 17, 2018 4:21 PM
To: Karen Dorow
Cc: Dan Koski; Stacey Groll; Sue Reilly; Sandy Ronski
Subject: RE: Follow-Up - TODAY

Karen,

We met today with 2 separate homeowners for private tree issues affecting this alley. I apologize for the delay, but we had been playing phone tag for about a week now with one of the homeowners. There was a single box elder tree on private property that was blocking the stop sign. We removed this right away after talking with the owner since it was somewhat of a safety issue and was small enough for Alvin and I to handle with a hand saw.

The more difficult issue is a cedar hedge that is growing into the alley. It is a well-kept hedge and yard and the homeowners are very respectful. The hedge has been there for 20+ years from what the homeowner tells us. When it was initially planted it was fine for the area, but since then has outgrown this area. If we trim the hedge back to the alley R/W line it may very likely die and will look terrible. It is not a high priority safety issue so I do not see a need to immediately go out and trim. When driving my full size truck down the alley I really don't have to steer around it, but the tendency is to steer away a bit to keep a gap between the truck and the hedge. The homeowner has been sent a notice recently that they need to trim this hedge or remove it. After meeting the homeowner today we agreed that the city surveyor would come to mark the R/W line (which happened today as well). It was not clear as to where the edge of the alley is without having surveyed markings. Now that it is marked we will give the homeowner some time to try and trim it back on their own and also to think about the long term possibility of removing the entire hedge. After they have trimmed it they will call Alvin to come back and inspect. I also agreed to send her the ordinance that regulates height and width clearance over streets and alleys.

More to come, but you can pass this info on for now and the safety concern was addressed.

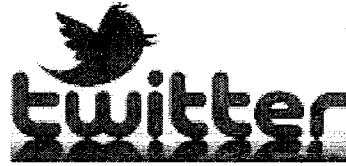
Chad J. Scheinoha
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Stacey L. Groll
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From: Greg Minikel
Sent: Monday, May 13, 2019 10:45 AM
To: Sandy Ronski; Alvin Rehme
Cc: ParkConcerns; Mike Zimmer
Subject: RE: New request received (Hedge in alley)

Alvin,

What is the issue with this hedge??

I received a call on Friday from Mary-Ann Lochmann (684-1365) at 856 N. 13th St. inquiring about why the hedge has to be removed when it has been there for many, many years.

She feels that this is just the neighbor not happy with it.

This sounds a little like another neighborhood feud.

I told Mary-Ann that I would look into it and perhaps this issue needs to go to the PI Committee Meeting on June 5th.

Do you have photos and measurements??

Does the hedge just need to be trimmed or removed??

As long as it is not a major sight obstruction issue it could probably stay.

The PI Committee allowed a fence to remain in the ROW of another alley.

So, I do not think we should be removing a hedge without the Committee's direction.

From: Sandy Ronski
Sent: Wednesday, May 08, 2019 1:07 PM
To: Alvin Rehme
Cc: ParkConcerns
Subject: FW: New request received (Hedge in alley)

Al, please respond to Mr. Krowiorz.

Thank you,

Sandy Ronski
Operations Clerk II
Transit, Cemetery, & Parks
City of Manitowoc
900 Quay St.
Manitowoc, WI 54220
920-686-6518
920-686-6525 fax
www.manitowoc.org

From: do_not_reply@civicplus.com [mailto:do_not_reply@civicplus.com]
Sent: Wednesday, May 08, 2019 12:45 PM
To: Sandy Ronski
Subject: New request received

Category General has received a new request.

Here is what we have on file:

Report a Concern

#2899

Category:	General	SUBMITTER
Priority:	3	Rick Krowiorz
Assigned To:	Unassigned	854 No. 13th St Just south of New York Avenue
Submitted:	5/8/2019 12:44 PM	CONTACT
Source:	Website 104.5.142.128	krobear@gmail.com 9209732701

[View Request](#)

856 N. 13th Alley

REQUEST DETAILS

Description

The City of Manitowoc "Report a Concern" form is a tool that can be used to report your concerns to the City. The reported location must be within the city limits of Manitowoc. We will need your contact information in order to address the situation in a timely manner and allow us to respond to you on our actions.

Please use this service to report non-emergency issues only. **If there is an emergency, please call 9-1-1.** For a utility emergency, please contact Manitowoc Public Utilities at (920) 683-4622 for an electric emergency or (920) 683-4633 for a water emergency.

Contact Information

Your Name
Rick Krowiorz

Phone #
9209732701
Email Address
krobear@gmail.com
Address
854 No. 13th St

Report the Concern

Please use one form per concern. Check the category for your concern
Right of Way Obstruction

For a Street Light Out, please report the concern to Manitowoc Public Utilities.

Brief Description (or other problem not listed)

Just wondering when we will see some action on the hedge that is impeding the right of way in the alley between N,13th & 14th north of Michigan Avenue, We were assured last August that work would begin this Spring. Just wondering when it will be happening. Thank you.

Location of Problem

Street Number
856
Street Name
N. 13th Alley
Intersecting Street Name
General Location
Just south of New York Avenue

Thank you for taking the time to report your concern. Your concern will be routed to the appropriate city contact. Any on-line reports without a contact name, email and/or telephone number will be discarded.

Would you like a follow up phone call or email?

Yes , comma _ please follow up

I understand that a site inspection may be necessary to provide city staff with facts related to the concern. If the concern is not in plain view or the property of concern is not accessible, I hereby grant permission to such persons to access my property to view the adjacent property concern if necessary.

(This option is valid only if the Contact Information section is completed above)

Yes , comma _ I grant access

You may also call (920) 686-6900 for further assistance or use the online Staff Directory.

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Sonja Birr

From: Chad Scheinoha
Sent: Tuesday, September 04, 2018 10:25 AM
To: Karen Dorow; Stacey Groll
Cc: Dan Koski; Sue Reilly; Sandy Ronski; Alvin Rehme
Subject: RE: Continued...Alley on N 13th St.
Attachments: RE: Hedge in Alley (856 N 13); Fresh Cut Invoice.pdf

Attached is what the Lochmanns plan to do with their hedge. Due to all of the circumstances here this seems like about the best solution for all involved. If there was a safety risk it would be more urgent, however I am more that comfortable waiting until spring.

If anyone has any questions let me know. Karen, can you also let Mr. Krowiorz know that they will replaced in spring.

Chad J. Scheinoha

City of Manitowoc, Dept. of Public Infrastructure
Operations Division Manager
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From: Karen Dorow
Sent: Thursday, August 23, 2018 2:08 PM
To: Chad Scheinoha; Stacey Groll
Cc: Dan Koski; Sue Reilly; Sandy Ronski
Subject: RE: Continued...Alley on N 13th St.

Good Afternoon,

Mr. Krowiorz called this afternoon to find out what was happening with the hedge. He said that we gave them until the 17th and nothing had been done. When will the hedge be trimmed. If it was not going to be addressed right away he wanted a call back.

I talked to Chad and he talked to Alvin and the Lochmann's. They are going to have a plan to him next week. They are planning on hiring a contractor to remove the hedge and replace it with something else. Once Chad and Alvin review the plan they will give them until spring to have this done. Chad said that it is not a safety issue, it is an ordinance issue, so giving them until spring would be ok.

I called back Mr. Krowiorz back and told him that. He wanted to know if they were going to remove it anyway why couldn't we come and trim it back now. I told him that would not be a good use of our resources if we spent time trimming them and then they are removed. I said that we were going to work with the property owner to get it taken care of. He said this has been going on for six years. I reiterated that we were going to work with the property owner to get it resolved. He seemed ok when I got off the phone with him as long as we make sure it gets resolved.

Karen Dorow | Business Manager
City of Manitowoc
2655 S. 35th St.
Manitowoc, WI 54220
Office (920) 686-6514
Mobile (920) 374-0404

From: Chad Scheinoha
Sent: Thursday, August 09, 2018 2:24 PM
To: Stacey Groll; Karen Dorow
Cc: Dan Koski; Sue Reilly; Sandy Ronski
Subject: RE: Continued...Alley on N 13th St.

I did also talk to her husband yesterday, Mr. Lochmann. You told her the exact same thing that I told Dave. These trees have just outgrown the space that they are in. They overhang the alley by 2-3'. I told Dave that the best answer is probably to remove them and replant something smaller if they really want to keep a hedge. I also gave him multiple examples of other areas that this has happened and explained to him that this is common practice. This of course won't be cheap. I told him that if they get a plan in place to remove and replace them that we would give them some extra time. I asked for proof of a plan if we allow extra time (quotes, what contractor, etc.). We are giving them until the 17th to decide what they will do. At that point I told him that we will have our crew or contractor trim the hedge if they choose to do nothing, which may ultimately kill it due the amount that needs to be removed. The bill we send them would likely be between \$300-\$600, which is probably their cheapest route unless they trim it back themselves.

Chad J. Scheinoha

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Operations Division Manager
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From: Stacey Groll
Sent: Wednesday, August 08, 2018 11:21 AM
To: Karen Dorow; Chad Scheinoha
Cc: Dan Koski; Sue Reilly; Sandy Ronski
Subject: RE: Continued...Alley on N 13th St.

Good Morning,

Maryann (856 N. 13th St.) just called the Mayor's Office. She is the homeowner with the hedge.

Maryann received a notice (sounded like a door hanger) that Al had been there to inspect the hedge, and has let her know that it needs to be cut back to the blacktop. She's concerned she's going to kill it if she does that.

Maryann was crying. This is an emotional issue for her because of an ongoing issue between she and the complainant, Mr. Krowiorz. She said she feels harassed.

I was reviewing the recent emails on this while Maryann was speaking, and I gently reiterated points from the emails in an effort to keep the message from the City consistent. I explained that Al and Chad take great care in trying to preserve green areas of the City when they can – and that you're in a rough spot too, as you want to address the complaint, but you also don't want to kill the hedge. I explained that perhaps sometimes a hedge outgrows the space for which it was originally intended, which sounds like could be the case, and she agreed that perhaps that is the case.

She spoke very highly of Chad and Al – and said she almost wished she didn't like you guys so much, so she could be mad at you! LOL But she understands that you're not doing this because you want to – you're doing it because you're trying to keep her in compliance and addressing a complaint. She asked what I could do to help her, and I explained that this is out of my jurisdiction, and that I have to rely on the expertise of Chad and Al, and their knowledge of any ordinances involving this. I explained that if she was treated poorly by a City employee or wasn't getting a response to her request, then I would be able to help her – but that at this point, that simply is not the case.

Just thought I'd let you know she called, and the nature of our conversation.

Stacey L. Groll

Assistant to Mayor Justin Nickels

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From: Karen Dorow
Sent: Tuesday, August 07, 2018 3:54 PM
To: Chad Scheinoha
Cc: Dan Koski; Stacey Groll; Sue Reilly; Sandy Ronski
Subject: Continued...Alley on N 13th St.

Hello,

I received a Call from Mr. Krowiorz today wondering how long the property owners had to trim up the hedge in the alley. I talked to Alvin and he checked it out and it was not trimmed well enough. He was going to talk to the property owner and let them know that they would need to do additional trimming for it to meet inspection. Since they were notified on July 17th that the hedge needed trimming they would have until August 17th to complete the work.

I called Mr. Krowiorz back this afternoon and gave him that information.

Karen Dorow | Business Manager
City of Manitowoc
2655 S. 35th St.
Manitowoc, WI 54220
Office (920) 686-6514
Mobile (920) 374-0404

From: Chad Scheinoha
Sent: Monday, August 06, 2018 4:01 PM
To: Karen Dorow
Cc: Dan Koski; Stacey Groll; Sue Reilly; Sandy Ronski
Subject: RE: Follow-Up - TODAY

Update: attached

Chad J. Scheinoha

City of Manitowoc, Dept. of Public Infrastructure
Operations Division Manager
Mobile (920)374-0402
Office (920)686-6512
www.manitowoc.org

From: Chad Scheinoha
Sent: Tuesday, July 17, 2018 4:21 PM
To: Karen Dorow
Cc: Dan Koski; Stacey Groll; Sue Reilly; Sandy Ronski
Subject: RE: Follow-Up - TODAY

Karen,

We met today with 2 separate homeowners for private tree issues affecting this alley. I apologize for the delay, but we had been playing phone tag for about a week now with one of the homeowners. There was a single box elder tree on private property that was blocking the stop sign. We removed this right away after talking with the owner since it was somewhat of a safety issue and was small enough for Alvin and I to handle with a hand saw.

The more difficult issue is a cedar hedge that is growing into the alley. It is a well-kept hedge and yard and the homeowners are very respectful. The hedge has been there for 20+ years from what the homeowner tells us. When it was initially planted it was fine for the area, but since then has outgrown this area. If we trim the hedge back to the alley R/W line it may very likely die and will look terrible. It is not a high priority safety issue so I do not see a need to immediately go out and trim. When driving my full size truck down the alley I really don't have to steer around it, but the tendency is to steer away a bit to keep a gap between the truck and the hedge. The homeowner has been sent a notice recently that they need to trim this hedge or remove it. After meeting the homeowner today we agreed that the city surveyor would come to mark the R/W line (which happened today as well). It was not clear as to where the edge of the alley is without having surveyed markings. Now that it is marked we will give the homeowner some time to try and trim it back on their own and also to think about the long term possibility of removing the entire hedge. After they have trimmed it they will call Alvin to come back and inspect. I also agreed to send her the ordinance that regulates height and width clearance over streets and alleys.

More to come, but you can pass this info on for now and the safety concern was addressed.

Chad J. Scheinoha

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From: Karen Dorow
Sent: Monday, July 02, 2018 3:29 PM
To: Chad Scheinoha
Cc: Dan Koski; Stacey Groll; Sue Reilly; Sandy Ronski
Subject: RE: Follow-Up - TODAY

Mr. Krowiorz called this afternoon and said crews came and did the south end of the alley and it looks just great. He would like to know when we are going to do the north end because you can't even see the stop sign because the hedge is grown about 3 feet over the row.

Please let me know so I can follow up with him. Thanks.

Karen Dorow | Business Manager
City of Manitowoc
2655 S. 35th St.
Manitowoc, WI 54220
Office (920) 686-6514
Mobile (920) 374-0404

From: Karen Dorow
Sent: Wednesday, June 20, 2018 10:42 AM
To: Stacey Groll; Sue Reilly; Sandy Ronski
Cc: Chad Scheinoha; Dan Koski
Subject: RE: Follow-Up - TODAY

I spoke with Mr. Krowiorz this morning and let him know that the work would be done next week. He was happy that something would be done.

Karen Dorow | Business Manager
City of Manitowoc
2655 S. 35th St.
Manitowoc, WI 54220
Office (920) 686-6514
Mobile (920) 374-0404

From: Stacey Groll
Sent: Wednesday, June 20, 2018 8:13 AM
To: Sue Reilly; Sandy Ronski; Karen Dorow
Cc: Chad Scheinoha; Dan Koski
Subject: Follow-Up - TODAY
Importance: High

Good Morning,

Mr. Krowiorz submitted this concern on April 13th this year, again on June 6th this year, and again this morning on June 20th to the Mayor's Office. He has asked for follow up each time, and has not received any, nor has any work been done on it yet.

I sent the friendly reminder below on June 6th stating that when people request follow up, they should be followed up with – either by phone or by email. Mr. Krowiorz followed up with me this morning, and still has heard nothing.

If this is untrue, and follow up has been made with Mr. Krowiorz, my apologies, and please provide proof of that contact.

If this is true, it's unacceptable. Please contact Mr. Krowiorz by the end of the day TODAY.

Stacey L. Groll
Assistant to Mayor Justin Nickels

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From: Stacey Groll
Sent: Wednesday, June 06, 2018 3:54 PM
To: Sue Reilly; Sandy Ronski; Karen Dorow
Subject: FW: New request received

Just a friendly reminder that when concerns are submitted, and follow up is requested, follow up should be made – either by phone or by email.

Thank you,

Stacey L. Groll
Assistant to Mayor Justin Nickels

City Hall | 900 Quay Street | Manitowoc, WI 54220
920.686.6980 | sgroll@manitowoc.org
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From: do_not_reply@civicplus.com [mailto:do_not_reply@civicplus.com]
Sent: Wednesday, June 06, 2018 2:44 PM

To: Stacey Groll
Subject: New request received

Category General has received a new request.

Here is what we have on file:

Report a Concern

#2481

Category: General
Priority: 3
Assigned To: Unassigned
Submitted: 6/6/2018 2:43 PM
Source: Website 104.5.142.128

SUBMITTER
Rick Krowiorz
854 N. 13th st Alleyway

[View Request](#)

CONTACT
krobear@gmail.com
9209732701

Alley between 13th and 14th. Michigan and New york

REQUEST DETAILS

Description

The City of Manitowoc "Report a Concern" form is a tool that can be used to report your concerns to the City. The reported location must be within the city limits of Manitowoc. We will need your contact information in order to address the situation in a timely manner and allow us to respond to you on our actions.

Please use this service to report non-emergency issues only. **If there is an emergency, please call 9-1-1.** For a utility emergency, please contact Manitowoc Public Utilities at (920) 683-4622 for an electric emergency or (920) 683-4633 for a water emergency.

Contact Information

Your Name
Rick Krowiorz
Phone #
9209732701
Email Address
krobear@gmail.com
Address
854 N. 13th st

Report the Concern

Please use one form per concern. Check the category for your concern
Right of Way Obstruction

For a Street Light Out, please report the concern to [Manitowoc Public Utilities](#).

Brief Description (or other problem not listed)

The alley between 13th and 14th is overgrown again with trees and shrubs

growing into the right of way. I reported this concern on April 13th 2018. I have heard nothing and there has been no action taken here.

Location of Problem

Street Number

Alley between 13th and 14th. Michigan and New York

Street Name

Intersecting Street Name

General Location

Alleyway

Thank you for taking the time to report your concern. Your concern will be routed to the appropriate city contact. Any on-line reports without a contact name, email and/or telephone number will be discarded.

Would you like a follow up phone call or email?

Yes_comma_please follow up

You may also call (920) 686-6900 for further assistance or use the online [Staff Directory](#).

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