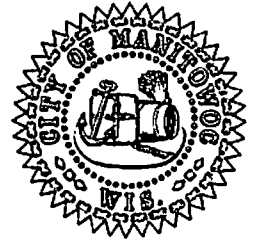




CITY OF MANITOWOC

WISCONSIN, USA

www.manitowoc.org



DATE: October 6, 2020

TO: Finance Committee

FROM: City Clerk

SUBJECT: Granicus Closed Captioning Renewal

Dear Finance Committee:

The City of Manitowoc entered into an agreement with Granicus for Recurring Captioning Services at the March 16, 2020 Council meeting for a cost of \$10,500.00 for 75 hours of captioning annually. This agreement expires March 18, 2021.

Granicus sent the Closed Captioning renewal agreement (document 20-0883), a 3-year agreement running from 3/18/2021 – 3/17/2024. The cost of services increases by 7% each year: 2021-22 - \$11,235; 2022-23 - \$12,021.45; 2023-24 - \$12,862.95. Our Granicus Business and Contracts Specialist indicated that the 7% annual increase is their standard annual increase to account for maintenance and improvements to the products, as well as to align to industry standard.

Deborah Neuser, CMC, City Clerk
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