Debbie Charney

From: Jessie Lillibridge

Sent:Friday, January 3, 2020 8:38 AMTo:Steven Czekala - D9; Deborah NeuserCc:Steve Corbeille; Debbie Charney

Subject: RE: New Year's Eve

Yes, we will add this in February.

Jessie Lillibridge | Human Resources Director

City of Manitowoc

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From: Steven Czekala - D9

Sent: Thursday, January 2, 2020 9:20 PM

To: Deborah Neuser

Cc: Jessie Lillibridge; Steve Corbeille **Subject:** Re: New Year's Eve

Jessie,

Can you please place this on the February agenda.

Thanks, Steve

Steve Czekala Alderman City of Manitowoc District 9 (920) 973-6552

sczekala@manitowoc.org

On Jan 2, 2020, at 9:10 AM, Deborah Neuser wrote:

I am writing you on behalf of several employees who are wondering if there is a possibility of getting the New Year's Eve holiday back and if not the full day, then a half day. Would this be something Personnel Committee could discuss? When I started working here in 1993, we had a half day off on New Year's Eve. It is my understanding that it changed to where we were working NY Eve in order for taxpayers to pay their taxes. In the past paying taxes at City Hall was the only option (other than the mail).

There are 47 employees at City Hall. 22 employees were working New Year's Eve afternoon when we checked. This included 7 Finance/Clerk staff which were required to be here for tax collection.

Regarding tax collection, December 31 is NOT a due date to pay taxes. Taxes are due January 31. Most people paid taxes by 12/31 in order to claim on their tax return. With the new tax laws, this is no longer an option for most. Many have not realized this yet. We have eight bank locations that are able to collect taxes. Taxes can also be paid online. The dropbox is available for taxpayers to drop off their tax payment. And, they can mail on 12/31 and still be able to use the deduction on their tax return. We collected 37 tax payments New Year's Eve morning and 42 in the afternoon. Many of these taxpayers mentioned that they thought we would be closed. Even during regular tax collection here at City Hall, we do not have the lines going out the door as we did in years' past.

We received 39 phone calls on Monday/Tuesday asking if we would be open New Year's Eve. And 23 people that came to our window mentioned that they did not think we were open.

The County is closed on New Year's Eve as well as MPU. Our mail service picks up mail at noon on New Year's Eve as there is no pick up at the County.

Police were told not to pick up deposit on 12/31 as Dispatch thought we were closed.

Thank you for your consideration in this matter. Happy New Year!