



Code Enforcement Justification

Protecting Manitowoc's quality of life for 135 years

Mission Statement:

Provide solution-oriented services to the community through the application of professional skills, adopted plans, and standards which facilitate the growth of the local economy and enhance the quality of life and preserve the environment for current and future generations.

Division of Life Safety & Neighborhood Services

Definition:

Rules governing the use of private property to protect:

- Public health
- Safety
- Welfare of all community members

Code Enforcement

Building Inspector:

- *issue building permits*
- *provide ongoing job inspections*
- *ensure project is compliant with code*

Housing Inspector:

- *City ordinance inquiry*
- *Housing complaints*
- *Improper disposal (waste, litter, rubbish)*

Building Inspector v/s Housing Inspector

- Lack of citizen participation
- Economic disparity
- Absentee property owners
- Aging housing stock

Challenges

- Blight caused by unabated code violations or other means could encourage criminal behavior

Broken Window Theory

- Change of focus for DLS&NS
 - *Proactive versus reactive*
- Monitor compliance
 - *Decrease steps for compliance*
- Monitor complaints
 - *Watch for trends of reoccurrence*

Opportunities

- Overall Quality of Life

- Enhance land values

- Safer neighborhoods

- Pride in ownership

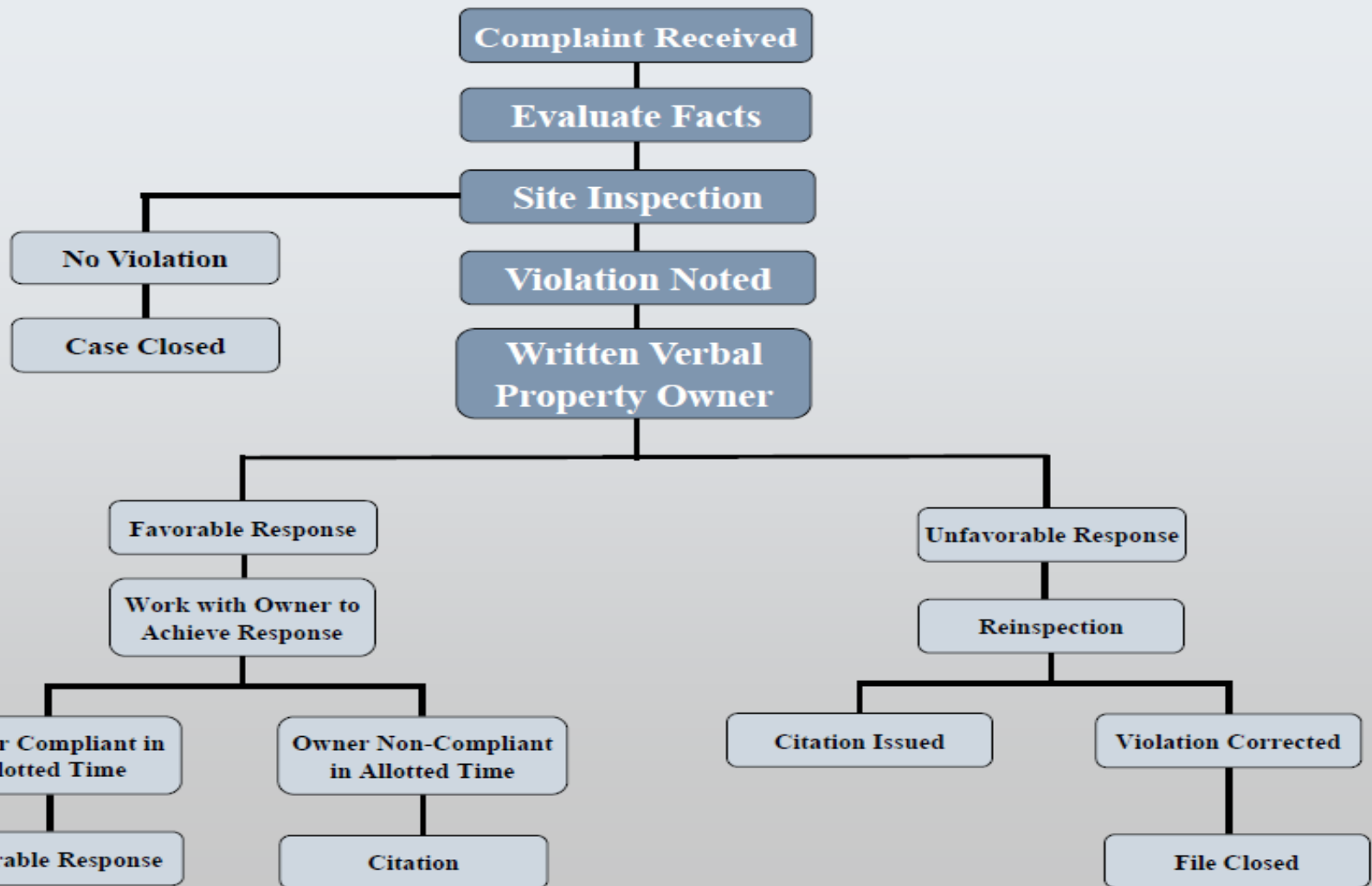
Benefits

- Ensure resources are managed properly and achieving our objectives and services are being provided efficiently, economically and effectively.

Division Responsibility

- Concentrated areas
- Vacant buildings
- Inoperable vehicles
- Trash
- Debris


Work still needs to be done



Compliance & Non-Compliance Flow Charts

- Decrease steps for compliance
- Focus on new opportunities
- Monitor concern to closure timeline
- Decrease nuisance abatement issuance

Continuous Improvement

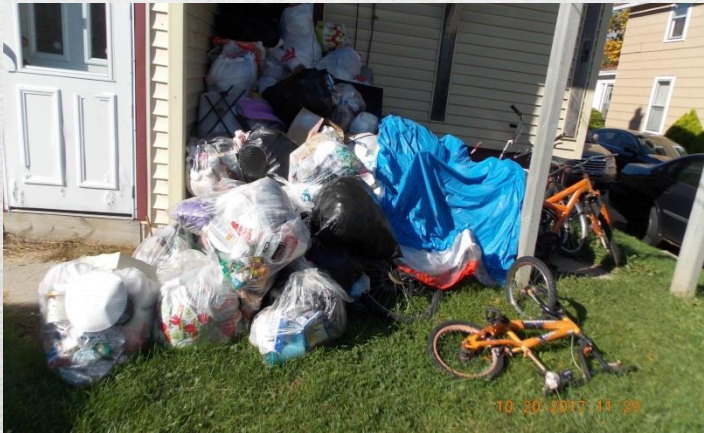
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- Proactive Enforcement
 - Neighborhood Revitalization
 - Enhanced Community Collaboration
 - Enhancement of Quality of Life

Higher Performance



- Act with purpose
- Eliminate distractions
- Professional face
- Self-driven

Desired Traits



Questions
