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10/30/2017

Thoughts on doing business with the City of Manitowoc-----

RE: Invoices for Parcel # 673-002-010, Customer # 39969, Assessment ID # WC2017-0125
Parcel # 674-002-160, Customer # 39984, Assessment ID # WC2017-0126

- I normally pay all my bills without comment, but this bill aggravates me.
- I don't have a problem paying any bill that I receive for service performed, that is billed at a fair price.
- The amount charged for this service is truly unreasonable and unfair.
- I did discuss the issue with Chad resulting in his being unable to assist.
- I did contact my alderman and after a second reminder received word that he was unable to assist.
- Enclosed please find a copy of the information that explains my viewpoint.
- Paul Roekle
- 920-323-9811
- proekle@comcast.net

DP ENTERPRISES,LLC

2325 Victoria Drive

Manitowoc, WI 54220

Paul Roekle

920-323-9811

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Dear Mr. Lotz,

I would like to appeal a charge I received for weed cutting on property south of Dewey Street between South 22nd & South 23rd Street. The property is part of Shar-Ann Subdivision, #'s 673-002-010, 673-002-020, 674-002-150, 674-002-160.

DP Enterprises, LLC. Purchased the property in 1998 and subsequently developed the subdivision which in turn was the catalyst for development for most of the area between Dewey Street on the north, Viebahn Street on the south, South 18th Street on the east and South 23rd Street on the west.

Throughout the years we had our ups and downs with the economy and to the present day the four lots directly south of Dewey Street remain unsold, in spite of different marketing angles and lowering the price substantially. The last activity on the lot sales was approximately 6 years ago.

We have always complied with any improvements and maintenance necessary. This includes cost of engineering, installation of utilities, curb, street paving, installing 600+ feet of sidewalk, weed cutting, snow removal and required lawn cutting clearances from the street and sidewalk.

In the past year we have been made aware of noxious weed complaints against the property. When this occurs, we immediately contact our lawn service and tend to the problem.

On the 8th of August, we received a notice of weed/grass violation. Once again, we had the lawn cut within the required time. Before the allowed time expired, the area was partially cut by the City of Manitowoc's vendor. Meeting with Chad Scheinoha, I pointed out that the area that was cut was not adjacent to the complaint source. The lot next to the residence was not cut, however a lot that is one lot away from the residence was cut. Lots across the street and to the south have consistently through the years had no cutting whatsoever.

I then received a bill from the City for \$650.98, the day after the notice. My vendor charged \$190.00 for the portion he cut next to the residence and re-cut the portion that the City had cut with the explanation that it was not satisfactorily cut. I was able to determine that the City receives a \$100.00 charge for their vendor's service.

\$650.98 is an unreasonable charge for lawn cutting. From my perspective, I would describe that charge as gouging. I did offer to reimburse the City with fair compensation plus a reasonable mark up for the area they cut.

I also requested that as soon as there is a complaint, I would like to receive a call and assured Chad I would react immediately to cut the weeds as has always been the case. He said that was impossible.

I am asking for a price adjustment to a reasonable amount and that you find a way to cooperate with developers to resolve the issue of outlandish and unfair policies pertaining to weed cutting that do nothing but strain relations. All in all I feel safe in stating that most developers and large property owners would cooperate fully as far as keeping up their properties without being harassed with gouging.

Thank You,

Paul Roekle, DP Enterprises, LLC