



# CITY OF MANITOWOC

WISCONSIN, USA  
[www.manitowoc.org](http://www.manitowoc.org)



September 7, 2018

18-0932

TO: Mayor and Common Council

FROM: Board of Public Works

SUBJECT: Request to Reduce Noxious Weed Charge for Property Located 706 S. 30<sup>th</sup> St.

CONSENT

Dear Mayor and Common Council:

At the September 5, 2018 Board of Public Works meeting, the Board met to review the request to reduce a noxious weed charge for a property located at 703 S. 30<sup>th</sup> St.

"Moved by Alderman Jim Brey, seconded by Alderman Mike Williams, and unanimously carried to deny the request. Ayes, 7. Nays, none."

Very Truly Yours,



DEBORAH NEUSER  
Secretary Board of Public Works

*Deborah Neuser, CMC, City Clerk*  
CITY HALL • 900 Quay Street • Manitowoc, WI 54220-4543  
Phone (920) 686-6950 • Fax (920) 686-6959 • [dneuser@manitowoc.org](mailto:dneuser@manitowoc.org)

August 4, 2018

Public Infra Structure Committee  
City of Manitowoc  
900 Quay Street  
Manitowoc, WI 54220



RE: Lawn Cutting at 706 So. 30th

Greetings To Whom It May Concern:

I received your bill for cutting my lawn on June 11, 2018. My question is all of this could have been prevented with a phone call. Since no phone call was made and no 48 hour notice was posted and obviously there was a report made that the lawn was long, this has prompted me to write to you regarding this matter.

Obviously, I was not home at the time of this occurrence. Please see enclosed a copy of my check to **Rolling Meadows Lawn Care** who are the individuals who were suppose to cut the lawn at the end of May, 2018. **Rolling Meadows Lawn Care** are the entity that removed my snow in the winter. Due to a change of circumstances with my old lawn person that has been doing the lawn for the past few years, I called on May 26, 2018, and requested that **Rolling Meadows Lawn Care** cut the lawn. **Rolling Meadows Lawn Care** told me on the phone that they would cut the lawn next week, that there were a few accounts ahead of me. I was under the impression that they were going to cut my lawn by June 1st.

Obviously the lawn was not cut and no one called me. No one gave me a heads up, but obviously someone reported the matter. The lawn was then subsequently cut by your contracted lawn cutting services.

I sent **Rolling Meadows Lawn Care** a check for \$135.00. That represented \$60.00 that was due and owing on the snow bill along with \$75.00 for two cuts for the month of June. Basically, a cut for the 1st and 15th of the month. And I would be remitting \$75.00 per month for the July, August, September and October. It was not until **Rolling Meadows Lawn Care** received my check and letter did they go over to 706 S. 30th. By that time the lawn was cut by your contracted lawn cutters. **Rolling Meadows Lawn Care** deposited my check. **Rolling Meadows Lawn Care** did not call me. **Rolling Meadows Lawn Care** did not give me a heads up in any way that there was a mishap and that they did not cut the lawn.

I did not learn of the error on the part of **Rolling Meadows Lawn Care** until I received your bill for \$325.49 for one lawn cut. Imagine my shock. I immediately contacted **Rollings Meadows Lawn Care** to find out why they did not cut my lawn. The response was, "I forgot." They have refused to take any responsibility for their error.

They offered to go ahead and cut my lawn going forward for the agreed price. I refused and have found another lawn service to cut my lawn. What I am requesting is that there be a drastic reduction in the lawn cutting bill due to the above described circumstances.

Thank you for reading this and I request understanding and an allowance for incompetent service providers.

Sincerely,



Faith Hayes

Enclosures: 6

I have included numerous enclosures to help validate what occurred.

1. **Phone bill:** Shows phone calls to Rolling Meadows Lawn Care on May 26, 2018.
2. **Copy of front and back of check:** What I paid Rolling Meadows Lawn Care for snow removal and lawn care.
3. **Snow Bill:** Balance due and owing for last bill for snow removal.
4. **Copy of Refund Check:** Balance refunded for services **NOT** rendered. I had to request the refund.
5. **Copy of Lawn Cutting Bill:** \$325.49
6. **Copy of posting** of cutting lawn on June 11, 2018.  
**No 48 hour notice was posted as per conversation with Susie the individual that told me to write to you.**



A2 of 4

Account Number: 421518858

Bill Period: May 17 - Jun 16, 2018

Call Details - (210) 392-4673 - Voice ...continued

On	At	To / From	Destination	Rate	Mins	Cost
May 28	10:48 am	<del>(920) 688-1250</del>	<del>MANITOWOC, WI</del>	NW/AU	03:00	
	11:31 am	(920) 688-1250	MANITOWOC, WI	NW/AU	01:00	→ Rolling Meadows
	11:32 am	(920) 688-1250	MANITOWOC, WI	NW/AU	06:00	→ " "
	11:59 am	(920) 688-1250	MANITOWOC, WI	NW/AU	02:00	→ " "
	12:00 pm	(920) 645- <del>688-1250</del>	MANITOWOC, WI	NW/AU	08:00	
	12:05 pm	(920) 688-1250	MANITOWOC, WI	NW/AU	05:00	→ " "

(1.)



## Check Details

3341

06/18/18

\$135.00

Shipbuilders Credit Union  
>275979267<  
20180618

Equal Housing Lender

**1306 S. 13th Street  
Manitowoc, WI 54220**

<b>Date</b>	<b>Invoice #</b>
<b>4/16/2018</b>	<b>379</b>

<b>Bill To</b>
<b>Ms. Faith Hayes P.O. Box 39271 San Antonio, TX 78218 706 S. 30th St., Manitowoc, WI</b>

<b>Terms</b>
<b>Net 15</b>

<b>Due Date</b>
<b>5/15/2018</b>

Description	Quantity	Price Each	Amount
Snow Removal (march 6 & April 14 & 15)	3	20.00	60.00

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Phone # 920-686-1250

Pd 01/05/18  
 m mail  
 60 sum  
 75 600M  
135 ac# 3341

<b>Total</b>	<b>\$60.00</b>
<b>Payments/Credits</b>	<b>\$0.00</b>
<b>Balance Due</b>	<b>\$60.00</b>



48914 1 AB 0.405 \*0015773 SI  
 FAITH HAYES  
 PO BOX 39271  
 SAN ANTONIO TX 78218-1271



\*8021\*

BILL Payment Processing Center  
 PO BOX 258819  
 Oklahoma City, OK 73125-8819



Account Name: PATRICIA PASTERSKI

Account Number:

NA

Account Holder Name:

PASTERSKI, PATRICIA J  
 1306 S 13TH ST  
 MANITOWOC, WI 54220-5745

Amount:

0149838380

75.00

Date 6/28/2018

Total \$75.00

Your business could have this payment, as well as all future payments, direct deposited into your bank account, saving you time & getting your money to you faster! Call iPay Solutions today at 1-866-454-6277 to find out how to sign up for this free service.



THIS CHECK IS VOID WITHOUT THE SAFETY FEATURES LISTED ON THE BACK

28061818555

Apply to account: NA

PATRICIA PASTERSKI

64-79  
611DATE  
06/28/2018

0149838380

(\$75.00)

iPay Solutions  
 PO BOX 258819  
 Oklahoma City, OK 73125-8819  
 Phone: 866-851-4729 ext 705520

AMOUNT

\*\*\$75.00

PAY (SEVENTY-FIVE DOLLARS AND NO/100)

TO  
 THE  
 ORDER  
 OF FAITH HAYES

SunTrust Bank

Void After 90 Days

MP

0149838380 0611007901 8800623343

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# CITY OF MANITOWOC

900 QUAY ST.  
MANITOWOC, WISCONSIN 54220  
[www.manitowoc.org](http://www.manitowoc.org)



## INVOICE

06/14/2018

HAYES FAITH,  
PO BOX 39271  
SAN ANTONIO, TX 78218

**Due Date: Upon Receipt**

Assessment Information	Amount
Parcel #: 145-001-070 Customer #: 33170 Assessment ID#: WC2018-0017  Weed Cutting Violation Date Cut: 6/11/2018  706 S 30TH ST	\$325.49

This is your notice that a special charge/assessment has been made against the above described lot in the City of Manitowoc in accordance with the Municipal Code and State Statutes. Payment may be made at the office of the Manitowoc City Treasurer. If the amount above is not paid by November 1 of the current year, the full amount will be included on the 1<sup>st</sup> installment of your next property tax bill.

If you have questions regarding the invoice, please call (920) 686-6510.

**Please detach and remit with payment**

HAYES FAITH,

S/A: WC2018-0017  
Parcel: 145-001-070  
Customer #: 33170

Due: Upon Receipt  
Amount Due: \$325.49

Amount Paid \$ \_\_\_\_\_

Remit to:  
City of Manitowoc  
900 Quay Street  
Manitowoc, WI 54220

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Dear Resident:



Your property was in violation of our noxious weed ordinance.

The City of Manitowoc has hired a contractor to perform grass/weed cutting to bring your property into compliance. The property owner will be assessed.

Questions or concerns :

City of Manitowoc - DPI

2655 S. 35th St., Manitowoc, WI 54220

Phone: (920)686-6550

Office hours: Weekdays 7 AM-4 PM

E-mail: [parksadmin@manitowoc.org](mailto:parksadmin@manitowoc.org)

Website: [www.manitowoc.org](http://www.manitowoc.org)

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Issue #: \_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Address: \_\_\_\_\_

Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(6.)

Issue #(7594)

City of Manitowoc

CK PROPERTY DATE: 6/6/18

## Department of Public Infrastructure

## Noxious Weed Complaint and Cutting Form

Location: 706 S 30TH ST	Complaint Date: 6/5/2018 12:00:00 AM 0
Parcel Number: 145001070 (Lot #3682)	Complainant Name:
Owner Name: HAYES FAITH	Complainant Phone:
Owner Address: PO BOX 39271 SAN ANTONIO TX 78218	Subsequent Complaint (circle if applicable) If circled proceed to compliance inspection

Action taken: door hanger hung
Date door hanger hung: 6/4/18

Owner to get 48 hours from time door hanger hung to comply.

COMPLIANCE INSPECTION DATE/TIME/INITIALS: 6/8/18 9:17 BS COMPLIANCE: YES (NO)

COMPLIANCE YES OR NO	DATE CUT	EMPLOYEE	START TIME	END TIME	TOTAL HRS	DUMP TIME	DATE BILLED	MINIMUM CHARGE	ADDIT'L CHARGES
No	6-11-18	LM BS	9:00am	10:30am	1.5	.25		\$300	3/4 @ 33.99 = 25.49
								Total	\$325.49

For DPWoffice use only

Issue #: 7594  
 Date: 6-4-18 Time: 11:05 am/pm  
 Address: 706 S 30th St  
 Parcel Number: 145001070

DATE/TIME GIVEN TO ECO-TECH 1 1 :     AM/PM

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Issue #(7594)

City of Manitowoc

CK PROPERTY DATE: 6/6/18

**Department of Public Infrastructure**  
*Noxious Weed Complaint and Cutting Form*

Location: 706 S 30TH ST	Complaint Date: 6/5/2018 12:00:00 AM 0
Parcel Number: 145001070 (Lot #3682)	Complainant Name:
Owner Name: HAYES FAITH	Complainant Phone:
Owner Address: PO BOX 39271 SAN ANTONIO TX 78218	Subsequent Complaint (circle if applicable) If circled proceed to compliance inspection

Action taken: door hanger hung
Date door hanger hung: 6/4/18

**Owner to get 48 hours from time door hanger hung to comply.**

COMPLIANCE INSPECTION DATE/TIME/INITIALS: 6/8/18 9:17 BAH COMPLIANCE: YES (NO)

COMPLIANCE YES OR NO	DATE CUT	EMPLOYEE	START TIME	END TIME	TOTAL HRS	DUMP TIME	DATE BILLED	MINIMUM CHARGE	ADDIT'L CHARGES
No	6-11-18	LM BS	9:00am	10:30am	1.5	.25		\$300	3/4 @ 33.99 = 25.49
								Total	\$325.49

For DPW office use only

Issue #: 7594  
 Date: 6-4-18 Time: 11:05 am/pm  
 Address: 706 S 30th St  
 Parcel Number: 145001070

DATE/TIME GIVEN TO ECO-TECH   /  /   :    AM/PM

ip\CM20180605050071.sbw 6/5/2018





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4-24-

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