

**CONTRACT FOR PROFESSIONAL SERVICES BETWEEN THE  
THE BAY-LAKE REGIONAL PLANNING COMMISSION  
AND  
THE CITY OF MANITOWOC, MARITIME METRO  
(Transit Development Plan Update for Maritime Metro)**

**THIS AGREEMENT** (the “contract”) is entered into as of the \_\_\_\_ day of \_\_\_\_\_, 2025 (the “Effective Date”), by and between the Maritime Metro and the Bay-Lake Regional Planning Commission (herein called the "Commission").

**WHEREAS**, City of Manitowoc is a member of the Bay-Lake Regional Planning Commission; and

**WHEREAS**, Maritime Metro has requested the Commission to provide services for the Maritime Metro Transit Development Plan Update; and

**WHEREAS**, The Commission has a professional staff qualified to undertake such work; and

**WHEREAS**, the project and the character of the services to be performed by the Commission hereunder are consonant with the powers it possesses and the duties and functions it is created to perform under Wisconsin Statutes Section 66.0309;

**NOW, THEREFORE**, in consideration of these premises and of their mutual and dependent promises and agreements, the parties hereto contract and agree as follows:

- I. Engagement of Commission. Maritime Metro hereby agrees to engage the Commission, and the Commission hereby agrees to perform the services hereinafter set forth.
- II. Scope of Work to be Undertaken by the Commission. The Commission will provide a variety of planning and grant-related services, as needed and verbally requested by Maritime Metro. The Commission will provide the services that are outlined in the Scope of Work (Attachment A).
- III. Assistance from Maritime Metro.
  - A. Maritime Metro will be responsible for complying with all terms and conditions and other requirements as outlined in agreement(s) between the Wisconsin Department of Transportation, Federal Transit Administration, and Maritime Metro;
  - B. Host periodic meetings of the Transit Committee to review the progress of the project and provide feedback on the materials provided by the Commission.
  - C. Conduct boarding and alighting survey and provide the results to the Commission.
  - D. Provide any information related to the Scope of Work as requested by the Commission.
- IV. Personnel
  - A. The Commission represents that it has, or will secure at its own expense, all personnel and equipment required to perform the services under this agreement. It is understood that its personnel shall in no manner be considered employees of Maritime Metro nor shall they have any contractual relationships with Maritime Metro.
  - B. All of the services will be performed by the Commission or under the supervision of its personnel.
  - C. None of the work or services covered by this agreement shall be subcontracted without the expressed formal concurrence of Maritime Metro.
- V. Time of Performance. This contract will be in effect beginning February 1, 2025, through May 31, 2026, and may be extended upon the mutual agreement of the Commission and Maritime Metro.
- VI. Fee for Services. Services will be performed on a time and expense basis with an upset limit of **\$48,397**. Once the upset limit has been reached, an extension to this contract can be executed by either party based on a mutually agreed upon revised fee, scope of services, and time of performance.
- VII. Reimbursement and Method of Payment. Subject to the limits set forth in Section VI, Maritime Metro will reimburse the Commission bi-monthly, after receiving an invoice from the Commission.
- VIII. Termination for Convenience of Maritime Metro. If through any cause, barring an act of God, the Commission fails to fulfill the obligations under this contract, or if the Commission violates any of the covenants, agreements, or stipulations of this contract, Maritime Metro has the right to terminate this contract giving 30-day written notice to the Commission.

If the agreement is terminated by Maritime Metro as provided herein, the Commission will be paid for the actual costs of the services performed under this agreement. In such an event, all finished or unfinished documents, data, studies, surveys, drawings, maps, and reports pertaining to the project prepared by the Commission will, at the option of Maritime Metro, be made available to it.

- IX. Changes. Maritime Metro or the Commission may, from time to time, request changes to this agreement. Such changes, including any increase or decrease in the amount of the Commission's compensation, which are mutually agreed upon by and between Maritime Metro and the Commission, will be incorporated in written amendments to this agreement.
- X. Equal Opportunity Compliance.
- A. In accordance with Section 16.765 of the Wisconsin Statutes, the Commission agrees to the following provisions:
- In performing work under this Contract, the Commission shall not discriminate against any employee or applicant for employment on the basis of age, race, religion, color, disability, sex, physical condition, developmental disability as defined in Section 51.01(5), Wisconsin Statutes, sexual orientation, or national origin.
- This commitment applies, but is not limited, to the following areas: employment, promotion, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The Commission also agrees to take affirmative action to ensure equal employment opportunities. Furthermore, the Commission shall post, in conspicuous locations accessible to employees and job applicants, notices provided by the Commission outlining the provisions of the nondiscrimination clause.
- The Commission shall provide a copy of its Affirmative Action Plan to Maritime Metro, if requested.
- B. Section 109 of the Housing and Community Development Act of 1974, Title I, as amended. prohibits discrimination on the basis of race, color, national origin, disability, age, religion, and sex within Community Development Block Grant (CDBG) programs or activities.
- C. Section 504 of the Rehabilitation Act of 1973, as amended, prohibits discrimination on the basis of disability. It provides that no otherwise qualified individual with a disability shall, solely by reason of their disability, be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance, including employment.
- D. Age Discrimination Act of 1975, as amended, prohibits discrimination on the basis of age. It provides that no person shall be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance.
- E. Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination on the grounds of race, color, or national origin. It states that no person in the United States shall be excluded from participation in, denied the benefits of, or subjected to discrimination under any program or activity receiving federal financial assistance.
- XI. Interest of Local Officials and Others. No officer, member or employee of Maritime Metro or public official who exercises any functions or responsibilities in the review or approval of the undertaking or carrying out of this agreement shall participate in any decision relating to this agreement which affects his/her personal interest or the interest of any corporation, partnership or association in which he is directly or indirectly interested; nor shall any such officer, member or employee of Maritime Metro or other public official of the governmental unit within Maritime Metro have any interest, direct or indirect, in this agreement or the proceeds thereof.
- XII. Assignability. The Commission shall not assign any interest in this agreement, and shall not transfer any interest in the same (whether by assignment or novation), without the prior written consent of Maritime Metro thereto; provided, however, that claims for money due to the Commission from Maritime Metro under this agreement may be assigned to a bank, trust company or other financial institution without such approval. Notice of any such assignment or transfer shall be furnished promptly to Maritime Metro.
- XIII. Interest of the Commission. No employee of the Commission presently has any interest or shall acquire any interest, direct or indirect, which would conflict in any manner or degree with the performance of any services he/she may be required to perform herein.
- XIV. Liability. Each party to this agreement shall hold and save every other party to this agreement, their respective officers, directors, agents, and employees, harmless from liability of any nature or kind, including costs and expenses, for or on account of any or all damages of any character whatsoever resulting directly or indirectly from the performance or non-conformance by the indemnifying party of services under this agreement, excluding damages resulting from the negligent or intentional acts by or acts in excess of the scope of authority of the indemnified party.

IN WITNESS WHEREOF, Maritime Metro and the Commission have executed this Agreement as of the date first above written.

**Attesting Witness:**

**Maritime Metro**

\_\_\_\_\_  
Name  
Maritime Metro

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name  
Title

\_\_\_\_\_  
Date

**Bay-Lake Regional Planning Commission**

\_\_\_\_\_  
Brandon Robinson  
Executive Director

\_\_\_\_\_  
Date

\_\_\_\_\_  
Heena Bhatt  
Principal Transportation Planner

\_\_\_\_\_  
Date

**ATTACHMENT A**  
**SCOPE OF SERVICES AND COST ESTIMATE FOR:**  
**2026 – 2030 Transit Development Program (TDP) Update**

**Maritime Metro Transit System**  
**Manitowoc, Wisconsin**

*January 2025*

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**Bay-Lake Regional Planning Commission**  
1861 Nimitz Drive  
De Pere, Wisconsin, 54115  
(920) 448-2820

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## I. INTRODUCTION

Public transit services have been provided for decades in Manitowoc. Similar to several other communities, the city of Manitowoc had to assume operation of the public transportation system when that system was no longer profitable for a private operator in the late 1970s. The City of Manitowoc has continued to operate Maritime Metro Transit as a service to the community and area.

Improvements to service are always necessary to keep a transit operation useful to its riders and to the larger public. In addition, with the increased scrutiny of transit funding at all levels of government and increased public demands for improved transit services and for coordination of transportation services, it is appropriate to develop a short-range plan for public transportation services in the community and area.

The Bay-Lake Regional Planning Commission (the Commission) proposes completion of a Transit Development Plan (TDP) for the Maritime Metro Transit System to cover the period from 2026 through 2030. The plan would be initiated in early 2025 and would be completed in spring of 2026. The area considered in this study would consist of the cities of Manitowoc and Two Rivers, located within the Manitowoc/Two Rivers Urban Area in Wisconsin. The Commission completed the last TDP for Maritime Metro in 2016 covering the period of 2017 through 2021.

The TDP planning process would permit careful consideration of factors expected to impact transit services (including the need for such services) over the period covered by the TDP, as well as the development of a strategy to optimize the use of capital and operational funding to meet the needs of the service area. The TDP would involve careful consideration of the appropriate future direction for public transportation services in the Manitowoc-Two Rivers area, as well as the appropriate manner in which such services should be provided.

## II. OBJECTIVES

The Bay-Lake Regional Planning Commission has the experience and knowledge to help the Maritime Metro Transit System develop a TDP update and to identify specific solutions to the transit operation's most pressing issues. The Commission has specified the following objectives in preparing the TDP update:

- **Establishing Policies:** Collaborate with relevant committees, staff, governing boards, councils, and the public to set policies guiding Maritime Metro Transit's development over a five-to-six-year period.
- **Encouraging Citizen Participation:** Foster active involvement of citizens throughout the TDP planning process to ensure community needs and preferences are considered.
- **Performance Comparison:** Evaluate Maritime Metro Transit's performance against peer transit operations using various performance measures.
- **Route Productivity Analysis:** Identify the most productive and least productive routes and segments within the transit system.
- **Service Type Determination:** Determine the most suitable types of transit service for different markets, considering fixed-route, demand response, shared-ride taxis, route deviation, or combinations thereof.
- **Route Modification:** Adjust routes to optimize trip times, minimize delays, reduce route overlap, and enhance spacing between routes.
- **Service Expansion Consideration:** Identify potential additions and deletions to transit service.
- **Passenger Opinion Survey:** Gather and analyze passenger feedback on Maritime Metro Transit services.
- **Fare Policy Review:** Assess existing fare policies and recommend any beneficial changes or modifications.
- **Capital Projects Prioritization:** Determine which capital projects, especially revenue vehicle investments, are necessary to achieve transit goals.
- **Mobility, Land Use Integration, and Demographic Adaptation:** Explore how transit can support mobility and land use patterns to accommodate changing demographics.
- **Land Use Policy Recommendations:** Recommend land use policies to facilitate public transportation service.
- **Funding Levels Assessment:** Determine appropriate funding levels from federal, state,

local, and user sources for transit services.

- **Marketing Strategy:** Recommend marketing strategies for Maritime Metro Transit over the coming years.
- **Performance Monitoring:** Establish methods for internal performance monitoring within Maritime Metro Transit.
- **Implementation Planning:** Determine the sequence for implementing TDP recommendations effectively.

### III. COMMISSION’S APPROACH TO THE PROJECT

Through a contract agreement between the Commission and the City of Manitowoc, the Bay-Lake Regional Planning Commission will prepare a TDP update for the Maritime Metro Transit System as outlined in the following sections. The Commission will develop specific recommendations pertinent to route and fare structure, hours and frequency of service, financial planning, capital improvements, marketing, performance monitoring, land use and other transit operational matters.

The Bay-Lake Regional Planning Commission transportation planning staff will meet with a review committee recommended by Maritime Metro Transit staff and appointed by its governing board periodically as TDP components are in the process of being developed and once these components are completed. The Commission transportation planning staff will revise TDP components as directed by the review committee. The Commission transportation planning staff will also meet periodically with the governing board of the transit operation to present updates on the TDP as well as at the point of adoption.

The following narrative describes the work to be completed by the Bay-Lake Regional Planning Commission based upon the TDP outline shown in Section VII of this proposal:

#### **Transit System Overview Element:**

This element will describe the existing state of the Maritime Metro Transit System. Key components of this element include descriptions of the history of transit service in the Manitowoc-Two Rivers area, organization and management of the transit system, service characteristics, the vehicle fleet, and of other facilities operated by the transit system. Additional components discussed under this element include the current fare structure as well as systemwide ridership trends. Funding sources over the most recent four-year period will be analyzed, and an analysis of expenses by category will also be provided as part of this element. Finally, this element will provide a description of other transit and/or paratransit providers serving the Manitowoc-Two Rivers area.

#### **Goals and Objectives Element:**

This element will involve the development and refinement of a mission statement, a small number of goals, various objectives to support each goal in the planning and operation of the Maritime Metro Transit System. A nominal group exercise with the TDP review committee will be used to initiate this element. One or more meetings of the TDP review committee will then be

needed to review the draft goals and objectives. A public informational/input meeting will be conducted during the planning process to present the draft goals and objectives, and the public will have an opportunity to comment before this element is finalized by the TDP review committee.

**Existing Service Review:**

This element will utilize socioeconomic data to develop a community demographics profile and understand the major potential trip generators, land use patterns, and motor vehicle travel patterns. Maps, charts and tables will be used to describe the following items and better understand the major trip generator block groups. Following is some of the items that this element will include:

- Population density
- Employment density
- Elderly and disabled population density
- Percentage of minority population
- Percentage of low-income population
- Percentage of zero vehicle household and single vehicle households

In addition to these items, the element will also contain data of the weekday and weekend transit routes and the boarding and alighting information from the transit stops.

**Transit Needs Assessment:**

**Peer Performance Analysis:**

This element will involve selection of five to six peer transit operations (including Maritime Metro) in Wisconsin and the Midwest in which various transit performance measures can be compared. The peer operations will involve similar population sizes where possible. Productivity measures to be compared will include: passengers per hour; passengers per mile; cost per revenue hour; and cost per passenger trip.

This element will also involve the development of a cost allocation model. This cost allocation model will be utilized to evaluate the productivity of the various routes of Maritime Metro Transit in the most recently completed calendar year. The productivity measures in the route-level analysis will include: passengers per mile; passengers per hour; and cost per passenger. A detailed route-level productivity analysis will be conducted for weekdays, while a more generalized and qualitative route-level productivity analysis will be conducted for Saturdays.

**Ridership Opinion Element:**

This element will analyze ridership opinion concerning elements of Maritime Metro Transit's service and will also be a rich source of demographic information concerning the ridership. Bay-Lake Regional Planning Commission staff will analyze the survey results collected, draft a summary of the findings as part of this element, and present the findings to the review committee for its discussion.

*If desired (and for an additional cost), the Bay-Lake Regional Planning Commission can also contract with a professional survey center based in Northeastern Wisconsin to administer a community opinion survey concerning Maritime Metro Transit System using a statistically valid random sample of residents in the service area. This survey would be more extensive than the*

*ridership opinion survey but would be conducted by telephone. Again, both opinion questions and demographic questions would be asked on this survey. The professional survey center and Bay-Lake Regional Planning Commission staff would jointly analyze the survey results collected. Bay-Lake Regional Planning Commission staff would draft a summary of the findings as part of this element and would present the findings to the review committee for its discussion.*

A comparison of survey findings would be another component of this element. Demographic characteristics would be compared between the passenger opinion survey (and community opinion survey, if conducted) and 2020 Census and/or American Community Survey (ACS) data for the service area. Demographic characteristics will also be compared between these survey efforts and past similar survey efforts when permitted by similarly worded questions. Comparisons of the opinions of riders and non-riders will also be discussed as part of this analysis.

**Route Ridership Patterns Element:**

This element will analyze route ridership patterns of the transit system. A boarding and alighting survey will be conducted as part of this analysis. Components discussed as part of this element will include: total daily boarding and alighting; maximum loads by route and departure time; peak and off-peak boarding and alighting comparison; route-level boarding and alighting profiles; an analysis of low demand segments for individual routes.

**Public Engagement:**

The first public informational/input meeting will be held once much of the background data have been collected and analyzed (transit system overview, community profile, ridership and community opinion, route ridership patterns and transit system performance). This meeting will be held at a location easily accessible to transit services and to the disabled. At about the same time as the first public informational/input meeting, focus groups will be held with drivers to obtain their input on routing and various other transit operational issues.

A second series of public informational/input meetings will be held once the alternatives analysis has been completed and a draft recommended plan chapter has been written. The first meeting will be held at a senior citizens' center within the transit service area, while one or two other meetings will be held at another location easily accessible to transit services and to the disabled.

One or two public hearing sessions will be held about a month prior to adoption of the TDP at a location easily accessible to transit services and to the disabled. Written and oral comments will be accepted at all public informational meetings and public hearings.

**Alternatives Analysis Element:**

This element could take two to three months to complete, depending upon the number of alternatives the review committee wants Bay-Lake Regional Planning Commission staff to examine. Commission staff will examine alternatives (and variations thereof) and present them to the review committee for its consideration until the analysis of all requested alternatives has been exhausted. Parameters to be considered in the examination of the alternatives include area served (in square miles), route miles, service hours, ridership, cost per passenger, cost per mile, cost per hour, passengers per mile, passengers per hour and farebox revenue per passenger. Financial parameters will also be examined under each alternative. All parameters examined under each alternative will be for a single base year. Later in this process, the alternatives will be

reduced to a “short list” of “second tier alternatives.” The last part of this element will involve convening a meeting of the review committee to prioritize the second-tier alternatives in an effort to develop a single preferred alternative. It is possible that the preferred alternative may be a combination of two or more of the second-tier alternative transit configurations. This will lead to development to the final plan element, the recommended plan.

Some of the elements that will be considered in the alternatives analysis include the following:

- Reducing the distance of Maritime Metro Transit routes so that operators can make each trip without significant delays,
- Spacing Maritime Metro Transit routes in such a manner that they no longer overlap,
- Expanding transit service in southwest Manitowoc, particularly in the vicinity of Silver Lake College,
- Consideration of bringing complementary Americans with Disabilities Act (ADA) paratransit service in house, and
- Consideration of housing the Manitowoc County mobility manager at Maritime Metro Transit.

**Recommended Plan Element:**

This element will be drafted once the review committee has recommended a preferred alternative. This element will present recommended service changes, both in terms of general service (including route specific recommendations) as well as in terms of ADA paratransit service. A map will depict the recommended route structure.

A financial plan will be developed for the preferred alternative that covers a six- or seven-year period beginning with the year of plan adoption. Expenses examined under the proposed financial plan will be divided into three components: fixed-route operations, administration, and ADA paratransit service. Revenues examined under the proposed financial plan will include various federal and state funding sources, local funding sources, farebox revenues and other revenues.

A fare policy will be established as part of this element. Various capital improvements will also be recommended as part of this element; special emphasis will be placed on replacement of revenue vehicles. Other components of this plan element will include marketing recommendations, specific recommendations concerning monitoring the performance of the transit operation, land use planning recommendations, and contingency measures to be taken in the event that certain types of funding are not available to implement the recommended plan. This element will conclude with a year-by-year implementation strategy for the TDP.

#### **IV. DELIVERABLE PRODUCTS**

During the course of and at the completion of the planning process, the following products will be delivered:

1. Twelve (12) copies of the full draft TDP will be printed for review committee and transit governing board purposes. Digital copies will also be made available for distribution upon request.
2. Twelve (12) paper copies of the final (adopted) TDP, some of which will be submitted to agencies, municipalities and libraries, with the remaining copies made available to Maritime Metro Transit System. In addition, one (1) electronic copy of the final TDP will be made available in Adobe PDF and Microsoft Word formats. The Bay-Lake Regional Planning Commission will provide additional copies of the TDP at the cost of reproduction (cost based on page count of the document).
3. It is recommended that at least two public informational/input meetings be held during the planning process, along with at least one public hearing session to be held approximately one month in advance of TDP adoption. In addition, 7 or 8 meetings of the TDP review committee are recommended. All TDP review committee meetings will be open to the public, and the Bay-Lake Regional Planning Commission will publish Agenda of all meetings and hearings pertinent to TDP completion.

**V. PROJECT TIME FRAME**

<b>Proposed Project Time Frame</b>	
<b>2026 - 2030 Maritime Metro Transit Development Program (TDP) Update</b>	
<b>Activity</b>	<b>Timeline</b>
Contract Signed - Initiate Plan	Feb - March, 2025
Present Transit System Overview	May, 2025
Present Community Profile and Transit System Performance	May, 2025
Conduct Boarding and Alighting Survey	August, 2025
Conduct Ridership Opinion Survey	August, 2025
Present Ridership Opinion	September, 2025
Present Route Ridership Patterns	September, 2025
Hold First Public Informational/Input Meeting	October 2025
Drivers' Focus Group Session(s)	October-November, 2025
Develop Goals, Objectives and Standards	October, 2025
Refine Goals, Objectives and Standards	November, 2025
Present Alternatives Analysis*	January, 2026
Eliminate Alternatives/Develop "Preferred Alternative"	February, 2026
Present Draft Recommended Plan	February, 2026
Hold Second Series of Public Informational/Input Meetings	February, 2026
Refine Recommended Plan	March, 2026
Assemble Full Final Draft of TDP	April, 2026
Public Hearing(s) on TDP	April-May, 2026
Review Committee Approval of TDP	May, 2026
Governing Board Adoption of TDP	May, 2026
*Alternatives analysis may occur over multiple meetings of the review committee.	

**VI. PROJECT COST ESTIMATE**

The following cost estimate has been prepared for the various components of the TDP Update. These estimates are based upon the Bay-Lake Regional Planning Commission’s previous experience in developing the Maritime Metro and Shoreline Metro (Sheboygan) TDPs. A professional lead transportation planner, a planning assistant, and Geographic Information System (GIS) mapping staff are assumed to work on this project.

<b>Estimated Costs</b>	
<b>Maritime Metro Transit Development Program (TDP) Update</b>	
<b>Project Component</b>	<b>Estimated Cost</b>
1. Transit System Overview	\$2,843
2. Community Profile	\$4,684
3. Ridership Profile and Opinion	\$1,967
4. Route Ridership Patterns	\$4,172
5. Transit System Performance	\$2,799
6. Goals, Objectives and Standards	\$1,207
7. Alternatives Analysis	\$5,090
8. Recommended Plan	\$5,090
9. Appendix	\$1,261
10. Final Editing	\$3,077
11. Public Participation Activities (Public Informational / Input Meetings, Focus Groups and Public Hearings)	\$6,689
12. Administration	\$3,609
13. Non-Personnel Costs (Printing, Postage, Meeting Travel)	\$1,903
<b>TOTAL</b>	<b>\$44,392</b>
Optional Survey Costs	\$4,004
<b>TOTAL</b>	<b>\$48,397</b>

## **VII. TDP OUTLINE**

The following is a detailed outline of the proposed components within the TDP Update. This outline is subject to amendment by Maritime Metro Transit staff or by members of the TDP review committee at any time during the planning process, or as conditions warrant. The most current data available at the time chapters are developed will be used in completing the TDP Update.

**STUDY OUTLINE**  
**TRANSIT DEVELOPMENT PROGRAM (TDP) UPDATE**  
**MARITIME METRO TRANSIT SYSTEM**  
**2026 - 2030**

### **I. INTRODUCTION**

- A. Study Purpose**
- B. Transit System Overview**
- C. Goals and Objectives**

### **II. Existing Conditions and Needs Assessment**

- A. Existing Service Review**
- B. Transit Needs Assessment**
- C. Peer Performance Analysis**

### **III. Public Engagement**

- A. Public Engagement Overview**
- B. On Board Ridership Survey**
- C. Community Engagement**
- D. Committee meetings**
- E. Survey Results Comparison**

### **IV. ALTERNATIVES ANALYSIS**

- A. Introduction**
- B. Short Term Scenario**
- C. Long Term Scenario**

### **V. RECOMMENDED PLAN**

- A. Recommended Service Changes**
- B. Financial Plan**
- C. Fare Policy**
- D. Capital Improvements**
- E. Marketing Recommendations**
- F. Other Recommendations**
- G. Implementation Strategy**



**Bay-Lake Regional Planning Commission**

Heena Bhatt, Principal Transportation Planner

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