

L23-00093

CITY OF MANITOWOC CLAIM FORM
NOTICE OF CIRCUMSTANCES (§893.80(1d)(a) Wis. Stats.)

NAME SUSAN L. LUGIAI TELEPHONE NUMBER (920) 652-6272

ADDRESS 1204 B. Washington St. (Street)
OF CLAIMANT Manitowoc, WI, 54220 (City, State, Zip Code)

RECEIVED

APR 28 2023

EMAIL (optional): susanlugiai2@gmail.com

CITY CLERKS OFFICE

CIRCUMSTANCES OF CLAIM: Describe the circumstances of your claim below and attach additional sheets if necessary (who, what, where, when and how). For auto/property damages, attach a copy of the police report, if any; and a diagram of the accident scene including north, south, east or west. For personal injury, indicate the nature of the injury; if medical attention was given, the name of the physician/immediate care/hospital. List the names and addresses of any witnesses to the incident/accident. Give details.

Incident/Accident Information:

Date APRIL 17, 2023

Place 12TH Street off

Time 12:00 PM

Washington

Circumstances of Claim (Attach additional sheets if necessary):

I WAS WALKING ON WASHINGTON ST. CROSSING 12TH STREET.
I WAS IN THE CROSS WALK & MY FOOT HIT THE CRACK
& I WENT DOWN. MY ANKLE IS FRACTURED.
I HAVE FELL HERE ALOT OF TIMES, BUT THIS TIME
MY ANKLE IS MESSED UP.

RECEIVED

APR 28 2023

MANITOWOC CITY ATTORNEY

Witnesses (names and addresses):

PEOPLE going by in cars

Procedure for filing claims:

1. In most instances, a signed **Notice of Circumstances of Claim** must be served on the City within 120 days after the happening of the event giving rise to the claim or it will be barred by State Statute.
2. A **Claim** must be filed with the City Clerk, City of Manitowoc, 900 Quay Street, Manitowoc, WI 54220, containing the claimant's address and an itemized statement of the relief or damages sought. This is the bottom portion of the form entitled "Claim Form." No action will be taken until this portion is completed and submitted to the City.
3. The City Attorney and or CVMIC (the City's liability insurance carrier) will then determine if your claim should be paid, compromised or disallowed. You will be notified by letter should the City determine to pay or compromise your claim. The City Attorney has the authority to pay, settle, or disallow claims up to \$5,000. Claims exceeding \$5,000 will be reviewed by the City's Finance Committee, who will present a final recommendation to the Common Council.
4. This procedure is established by Wisconsin Statutes to provide a mechanism for persons to recover damages in the event a municipality is responsible for an incident. This procedure is also designed to protect the municipality and its taxpayers from having to pay out inappropriate and/or nuisance claims.

This document does not constitute legal advice and should not be substituted for the advice of private legal counsel. Claimants have the right to retain an attorney of their choice to assist them with filing a claim solely at their own cost and expense.

Claimants are encouraged to review Wis. Stat. § 893.80 prior to filing a claim.

CLAIM FORM (§893.80(1d)(b) Wis. Stats.)

After filing a Notice of Circumstances of claim with the City of Manitowoc you must also file a claim **itemizing** the relief sought (what you want from the City or do not want the City do to). You may file a claim at any time consistent with the applicable statute of limitations. Provide copies of any bills supporting the amount of the claim. For claims involving auto/truck/property damage, please attach two estimates. If the relief sought is non-monetary be as detailed and/or descriptive as possible.

The person signing below makes a claim against the City of Manitowoc arising out of the circumstances above-described. The claim is for relief in the form of money damages as indicated below, and non-monetary relief as follows:

Auto/truck \$ _____	Personal Injury \$ <u>Hospital Bills + 15,000.00</u>
Property \$ _____	Other (specify) \$ _____

Sign and then click Submit Form button below to submit to the City Clerk's Office.

Signed Susan L. Lujala

SUBMIT FORM











AFTER VISIT SUMMARY

Susan L. Lugiai MRN: 3914364 4/19/2023 Emergency Department, Holy Family Memorial 920-320-2011

Instructions



Your medications have changed

START taking:
oxyCODONE (ROXICODONE)

Review your updated medication list below.



Read the attached information

Ankle Fracture (English)



Pick up these medications at Walmart Pharmacy 1449 - MANITOWOC, WI - 4115 CALUMET AVENUE

oxyCODONE

Address: 4115 CALUMET AVENUE, MANITOWOC WI 54220
Phone: 920-684-5016



Follow up with GEARIN GREEN, MD in 1 week (around 4/26/2023)

Specialty: Orthopaedics
Contact: 1650 S 41ST ST
Manitowoc WI 54220
920-320-5241

9:30
4/26

Today's Visit

You were seen by BRENNAN WEBER, DO

Reason for Visit

- Ankle Pain
- Foot Pain

Diagnosis

Closed displaced fracture of lateral malleolus of right fibula, initial encounter

Imaging Tests

DX Ankle Rt 3V Min SS
DX Foot Rt 3V Min SS

Done Today

APPLY SPLINT ANKLE - AIR CAST



Blood Pressure
184/91



Temperature (Temporal)
97.1 °F



Pulse
97



Respiration
20



Oxygen Saturation
95%

What's Next

JUL
6
2023

Lab Only

Thursday July 6 8:30 AM

Laboratory, Harbor
Town Campus
1650 S 41st Street
MANITOWOC WI
54220-7316
920-320-4523

JUL
13
2023

Established Patient with SARAH REVEAL, APNP

Thursday July 13 9:20 AM

Family Medicine, Harbor
Town Campus
1650 S 41st Street
MANITOWOC WI
54220-7316
920-320-2436

MyChart

Log into MyChart to view this After Visit Summary and more at my.froedtert.com.

What's Next (continued)

AUG
11
2023

Breast Imaging Exam

Friday August 11 8:30 AM (Arrive by 8:15 AM)

Please arrive 15 minutes prior to exam.

If obtaining previous images, please bring them to your appointment.

No powder, perfume, lotion/cream, or deodorant on the upper portion of your body.

Patients who are breastfeeding: Pump or feed right before appointment.

Children under the age of 12 must be accompanied and supervised by a responsible adult other than the patient.

Please respect the limit of one visitor or support person per patient. The hospital/clinic staff is not able to provide care for children in the waiting areas or exam rooms. If you do not have childcare you will be asked to reschedule your appointment. The safety of our patients and visitors are a top priority. Thank you for your understanding.

OCT
24
2023

Established Patient with AMBER L KORNELY, APNP

Tuesday October 24 8:45 AM (Arrive by 8:30 AM)

Women's Imaging, Holy Family
Memorial Hospital
2300 Western Avenue
Manitowoc WI 54220-3712
920-320-3700

Medical Oncology, Holy Family
Memorial Cancer Center
2300 Western Avenue
MANITOWOC WI 54220-3712
920-320-2749

Your Medication List

TAKE these medications



oxyCODONE 5 MG tablet
Commonly known as: ROXICODONE

Take 1 tablet (5 mg total) by mouth every 4 hours as needed for moderate pain.

ASK your doctor about these medications



albuterol HFA 108 (90 Base) MCG/ACT inhaler

Inhale 2 puffs by mouth 4 times daily as needed.



alendronate 70 MG tablet
Commonly known as: FOSAMAX

Take 1 tablet (70 mg total) by mouth once per week.



amLODIPine 5 MG tablet
Commonly known as: NORVASC

Take 1 tablet (5 mg total) by mouth nightly.



atorvastatin 40 MG tablet
Commonly known as: LIPITOR

Take 1 tablet (40 mg total) by mouth daily.



blood glucose monitoring supplies



buPROPion HCl 150 MG film coated extended release tablet
Commonly known as: WELLBUTRIN SR

Take 1 tablet (150 mg total) by mouth 2 times daily.



cholecalciferol 2000 units capsule
Commonly known as: VITAMIN D



citalopram 40 MG tablet
Commonly known as: CELEXA

Take 1 tablet (40 mg total) by mouth daily.



glucose blood strip

Administer In Vitro daily. One touch verio test strips, Patient to test blood sugar once daily



mesalamine 500 MG controlled release capsule
Commonly known as: PENTASA

Take 2 capsules (1,000 mg total) by mouth 4 times daily.

Your Medication List (continued)

ASK your doctor about these medications (continued)



sharps container

ASK



STIOLTO RESPIMAT 2.5-2.5 MCG/ACT inhaler
Generic drug: tiotropium-olodaterol

Inhale 2 puffs by mouth daily.

ASK

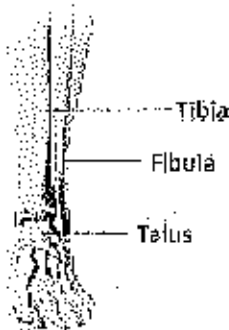
Thank you for choosing Froedtert and the Medical College of Wisconsin Holy Family Memorial Hospital Emergency Department to serve your healthcare needs. We value your opinions about the care you received. If you have any questions or concerns about your care that could not be immediately resolved by one of our staff members, please call and leave a message at 920-320-2716 and a member of Patient Experience team will contact you.

Treatment was given on an emergency basis only and therefore discharge may have occurred before all medical problems were apparent, diagnosed and/or treated. A radiologist will reread your X-rays and you will be notified if there is new information. If cultures were taken you will be notified if you need additional treatment. If you received a prescription for medications it is important for you to review the medication instructions with your pharmacist or primary care physician. There are many different prescription medications, each with its own set of side effects that may require you to limit certain activities (for example, driving or operating equipment) or drug interactions with other medications you take. A copy of this form and applicable instruction sheets have been provided. You are responsible for arranging follow-up care as indicated above.

If you had labs and/or test results completed, they will be sent to you through the Froedtert & MCW mobile app as well as MyChart. To help you stay as informed as possible, we send results when they are final, which may be before your provider has reviewed them. After your provider reviews your results, he/she may add comments or contact you directly. He/she may also wait for more tests or information before providing their opinion or recommendations for you. You can choose to view your results as soon as they are sent or wait to discuss your results with your provider. Please ask your provider when you should expect to hear from him/her regarding your test results.

For any billing concerns please call Patient Financial Services at 262-257-3850. To request release of information from your medical record please call 920-320-2278.

Ankle Fracture



The ankle joint is made up of the lower (*distal*) sections of the lower leg bones, called the tibia and fibula, along with a bone in the foot called the talus. An ankle fracture is a break in one, two, or all three of these sections of bone. There are two general types of ankle fractures:

- Stable fracture. This happens when one of the bones is broken, but the bones of the ankle joint stay in their normal positions.
- Unstable fracture. This type can include more than one broken bone. It can also happen if the outer bone is broken and the strong tissues that connect bones to each other (*ligaments*) are also injured at the inner ankle. This type of fracture allows the talus to move out of its normal position.

What are the causes?

This condition may be caused by:

- A hard, direct hit to the ankle.
- Quickly and severely twisting your ankle, often while your foot is planted and the rest of your body is moving.
- Trauma, such as from a car crash or a fall from a height.

What increases the risk?

The following factors may make you more likely to develop this condition:

- Being overweight.
- Participating in sports that involve quick direction changes, as in soccer.
- Doing high-impact sports such as gymnastics or football.

What are the signs or symptoms?



Symptoms of this condition include:

- A tender and swollen ankle.
- Bruising around your injured ankle.
- Pain when moving or pressing on your ankle.
- Trouble walking or using your ankle to support your body weight (*putting weight on your ankle*).
- Pain that gets worse when you move your foot or ankle or when you stand.
- Pain that gets better with rest.

How is this diagnosed?

An ankle fracture is usually diagnosed with a physical exam and X-rays. You may also have a CT scan or an MRI.

How is this treated?

Treatment for this condition depends on the type of ankle fracture you have. Stable fractures are treated with a cast, boot, or splint to hold the ankle still and crutches to avoid putting weight on the ankle until the fracture heals. Unstable fractures require surgery to ensure that the bones heal properly. After surgery, you will have a splint. After your incision has healed, your surgeon may give you a cast or a boot. You will not be able to put weight on your injured side for several weeks.

After your ankle has healed, you will do physical therapy exercises to improve movement and strength in your ankle.

Follow these instructions at home:

If you have a boot or splint:

- Wear the boot or splint as told by your health care provider. Remove it only as told by your health care provider.
- Loosen it if your toes tingle, become numb, or turn cold and blue.
- Keep it clean and dry.

If you have a cast:

- **Do not** put pressure on any part of the cast until it is fully hardened. This may take several hours.
- **Do not** stick anything inside the cast to scratch your skin. Doing that increases your risk of infection.
- Check the skin around the cast every day. Tell your health care provider about any concerns.
- You may put lotion on dry skin around the edges of the cast. **Do not** put lotion on the skin underneath the cast.
- Keep it clean and dry.

Bathing

- **Do not** take baths, swim, or use a hot tub until your health care provider approves. Ask your health care provider if you may take showers. You may only be allowed to take sponge baths.
- If the cast, boot, or splint is not waterproof:
 - **Do not** let it get wet.
 - Cover it with a watertight covering when you take a bath or shower.

Managing pain, stiffness, and swelling



- If directed, put ice on the injured area. To do this:
 - If you have a removable splint or boot, remove it as told by your health care provider.
 - Put ice in a plastic bag.
 - Place a towel between your skin and the bag or between your cast and the bag.
 - Leave the ice on for 20 minutes, 2–3 times a day.
 - Remove the ice if your skin turns bright red. This is very important. If you cannot feel pain, heat, or cold, you have a greater risk of damage to the area.
- Move your toes often to reduce stiffness and swelling.
- Raise (*elevate*) the injured area above the level of your heart while you are sitting or lying down.

Activity

- Do exercises as told by your health care provider.
- Return to your normal activities as told by your health care provider. Ask your health care provider what activities are safe for you.
- **Do not** use the injured limb to support your body weight until your health care provider says that you can. Use crutches as told by your health care provider.

General instructions

- Take over-the-counter and prescription medicines only as told by your health care provider.
- Ask your health care provider when it is safe to drive if you have a cast, boot, or splint on your ankle.
- **Do not** use any products that contain nicotine or tobacco, such as cigarettes, e-cigarettes, and chewing tobacco. These can delay bone healing. If you need help quitting, ask your health care provider.
- Keep all follow-up visits. This is important.

Contact a health care provider if:

- You have pain or swelling that gets worse or does not get better with rest or medicine.
- Your cast gets damaged.

Get help right away if:

- You have severe pain that lasts.
- You develop new pain or swelling.
- Your skin or toenails below the injury turn blue or gray, feel cold, become numb, or are less sensitive to the touch.

Summary

- An ankle fracture can be stable or unstable. This is determined after a physical exam and imaging studies such as X-rays, a CT scan, or an MRI.
- Stable fractures are treated with a cast, boot, or splint to hold the ankle still until the fracture heals. Unstable fractures require surgery to ensure that the bones heal properly.
- You will not be able to put weight on your injured side for several weeks.
- Medicines, icing, and raising (elevating) your injured ankle when you are sitting or lying down may help with pain relief. Follow instructions as told by your health care provider.

This information is not intended to replace advice given to you by your health care provider. Make sure you discuss any questions you have with your health care provider.

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National Institutes of Health All of Us Research Program



Join the 15,000+ Wisconsinites who are learning about their own genetics AND helping Wisconsin scientists develop personalized medical treatments through the All of Us Research Program. Visit JoinAllOfUs.org/avs or contact the MCW research team at (414) 955-2689 or allofus@mcw.edu for more information.



AFTER VISIT SUMMARY

Susan L. Lugiak DoB: 7/23/1962 4/26/2023 9:30 AM Orthopaedics, Harbor Town Campus 920-320-5241

Instructions from GEARIN GREEN, MD



Your medications have changed today

See your updated medication list for details.



Pick up these medications at Froedtert Pharmacy Manitowoc #375

oxyCODONE

Address: 1650 South 41st St, Manitowoc WI 54220
 Hours: M-F: 7:30AM-7:30PM, Sat 8:30PM-3:30PM
 Phone: 920-320-4400

Today's Visit



You saw GEARIN GREEN, MD on Wednesday April 26, 2023. The following issue was addressed: Closed avulsion fracture of distal end of right fibula, initial encounter.



Blood Pressure
118/60



Temperature (Temporal)
98.1 °F



Pulse
84



Respiration
15

What's Next

MAY 10 2023

Established Patient with GEARIN GREEN, MD

Wednesday May 10 9:30 AM (Arrive by 9:15 AM)

Orthopaedics, Harbor Town Campus
 1650 S 41st Street
 MANITOWOC WI 54220-7316
 920-320-5241

JUL 6 2023

Lab Only

Thursday July 6 8:30 AM

Laboratory, Harbor Town Campus
 1650 S 41st Street
 MANITOWOC WI 54220-7316
 920-320-4523

JUL 13 2023

Established Patient with SARAH REVEAL, APNP

Thursday July 13 9:20 AM

Family Medicine, Harbor Town Campus
 1650 S 41st Street
 MANITOWOC WI 54220-7316
 920-320-2436

MyChart

Log into MyChart to view this After Visit Summary and more at my.froedtert.com.

What's Next (continued)

AUG
11
2023

Breast Imaging Exam

Friday August 11 8:30 AM (Arrive by 8:15 AM)

Please arrive 15 minutes prior to exam.

-
If obtaining previous images, please bring them to your appointment.

-
No powder, perfume, lotion/cream, or deodorant on the upper portion of your body.

-
Patients who are breastfeeding: Pump or feed right before appointment.

-
Children under the age of 12 must be accompanied and supervised by a responsible adult other than the patient.

-
Please respect the limit of one visitor or support person per patient. The hospital/clinic staff is not able to provide care for children in the waiting areas or exam rooms. If you do not have childcare you will be asked to reschedule your appointment. The safety of our patients and visitors are a top priority. Thank you for your understanding.

Women's Imaging, Holy Family
Memorial Hospital
2300 Western Avenue
Manitowoc WI 54220-3712
920-320-3700

OCT
24
2023

Established Patient with AMBER L KORNELY, APNP

Tuesday October 24 8:45 AM (Arrive by 8:30 AM)

Medical Oncology, Holy Family
Memorial Cancer Center
2300 Western Avenue
MANITOWOC WI 54220-3712
920-320-2749

What You Need to Know About Lab and Test Results

- If you had labs and/or tests done, you will receive your results via MyChart. You can access MyChart through the Froedtert & MCW mobile app or online at froedtert.com/mychart.
- To help you stay as informed as possible, we send results when they are final, which may be before your provider has reviewed them. Your provider may wait for more tests or information before adding comments or contacting you directly. Please ask your provider when you should expect to hear from them.
- You can choose to view your results as soon as they are sent or wait to discuss them with your provider – whatever makes you most comfortable.


MyChart Scheduling of Imaging Orders

Some of your imaging orders may be scheduled online or through the Froedtert & MCW app at a time that is convenient for you.

If you have a MyChart account, you will see a scheduling ticket for the test ordered for you. Tap or select **"Schedule Now"** and follow the prompts.

If you don't have a MyChart account or prefer to schedule over the phone, please call 414-777-1900. If you do not schedule, our team will call you to schedule a time for your test.

Changes to Your Medication List

 Accurate as of April 26, 2023 9:41 AM.
If you have any questions, ask your nurse or doctor.

CHANGE how you take these medications



oxyCODONE 5 MG tablet
Commonly known as: ROXICODONE
Changed by: GEARIN GREEN, MD

Take 1 tablet (5 mg total) by mouth every 6 hours as needed.



What changed:

- when to take this
- reasons to take this

CONTINUE taking these medications

albuterol HFA 108 (90 Base) MCG/ACT inhaler	Inhale 2 puffs by mouth 4 times daily as needed.
alendronate 70 MG tablet Commonly known as: FOSAMAX	Take 1 tablet (70 mg total) by mouth once per week.
amLODIPine 5 MG tablet Commonly known as: NORVASC	Take 1 tablet (5 mg total) by mouth nightly.
atorvastatin 40 MG tablet Commonly known as: LIPITOR	Take 1 tablet (40 mg total) by mouth daily.
blood glucose monitoring supplies	Blood glucose meter
buPROPion HCl 150 MG film coated extended release tablet Commonly known as: WELLBUTRIN SR	Take 1 tablet (150 mg total) by mouth 2 times daily.
cholecalciferol 2000 units capsule Commonly known as: VITAMIN D	Take 4,000 Units by mouth daily.
citalopram 40 MG tablet Commonly known as: CELEXA	Take 1 tablet (40 mg total) by mouth daily.
glucose blood strip	Administer In Vitro daily. One touch verio test strips, Patient to test blood sugar once daily
mesalamine 500 MG controlled release capsule Commonly known as: PENTASA	Take 2 capsules (1,000 mg total) by mouth 4 times daily.
sharps container	
STIOLTO RESPIMAT 2.5-2.5 MCG/ACT inhaler Generic drug: tiotropium-olodaterol	Inhale 2 puffs by mouth daily.

National Institutes of Health All of Us Research Program

	<p>Join the 15,000+ Wisconsinites who are learning about their own genetics AND helping Wisconsin scientists develop personalized medical treatments through the All of Us Research Program. Visit JoinAllOfUs.org/avs or contact the MCW research team at (414) 955-2689 or allofus@mcw.edu for more information.</p>
	

Opioid Education

PRESCRIPTION OPIOIDS: WHAT YOU NEED TO KNOW

Prescription opioids can be used to help relieve moderate-to-severe pain and are often prescribed following a surgery or injury, or for certain health conditions. These medications can be an important part of treatment but also come with serious risks. It is important to work with your health care provider to make sure you are getting the safest, most effective care.

WHAT ARE THE RISKS AND SIDE EFFECTS OF OPIOID USE?

Prescription opioids carry serious risks of addiction and overdose, especially with prolonged use. An opioid overdose, often marked by slowed breathing, can cause sudden death. The use of prescription opioids can have a number of side effects as well, even when taken as directed:

- Tolerance - meaning you might need to take more of a medication for the same pain relief
- Physical dependence - meaning you have symptoms of withdrawal when a medication is stopped
- Increased sensitivity to pain
- Constipation
- Nausea, vomiting, and dry mouth
- Sleepiness and dizziness
- Confusion
- Depression
- Low levels of testosterone that can result in lower sex drive, energy, and strength
- Itching and sweating

Opioid Education (continued)

RISKS ARE GREATER WITH

- History of drug misuse, substance use disorder, or overdose
- Mental health conditions (such as depression or anxiety)
- Sleep apnea
- Older age (65 and older)
- Pregnancy

Avoid alcohol while taking prescription opioids. Also, unless specifically advised by your health care provider, medications to avoid include:

- Benzodiazepines (such as Xanax or Valium)
- Muscle relaxants (such as Soma or Flexeril)
- Hypnotics (such as Ambien or Lunesta)
- Other prescription opioids

KNOW YOUR OPTIONS

Talk to your health care provider about ways to manage your pain that don't involve prescription opioids. Some of these options **may actually work better** and have fewer risks and side effects. Options may include:

- Pain relievers such as acetaminophen, ibuprofen, and naproxen
- Some medications that are also used for depression or seizures
- Physical therapy and exercise
- Cognitive behavioral therapy, a psychological, goal-directed approach, in which patients learn how to modify physical, behavioral, and emotional triggers of pain and stress.

IF YOU ARE PRESCRIBED OPIOIDS FOR PAIN:

- Never take opioids in greater amounts or more often than prescribed.
- Follow up with your primary health care provider within ____ days.
 - Work together to create a plan on how to manage your pain.
 - Talk about ways to help manage your pain that don't involve prescription opioids.
 - Talk about any and all concerns and side effects.
- Help prevent misuse and abuse.
 - Never sell or share prescription opioids.
 - Never use another person's prescription opioids.
- Store prescription opioids in a secure place and out of reach of others (this may include visitors, children, friends, and family).
- Safely dispose of unused prescription opioids: Find your community drug take-back program or your pharmacy mail-back program, or flush them down the toilet, following guidance from the Food and Drug Administration (www.fda.gov/Drugs/ResourcesForYou).
- Visit www.cdc.gov/drugoverdose to learn about the risks of opioid abuse and overdose.
- If you believe you may be struggling with addiction, tell your health care provider and ask for guidance or call SAMHSA's National Helpline at 1-800-662-HELP.

Opioid Education (continued)